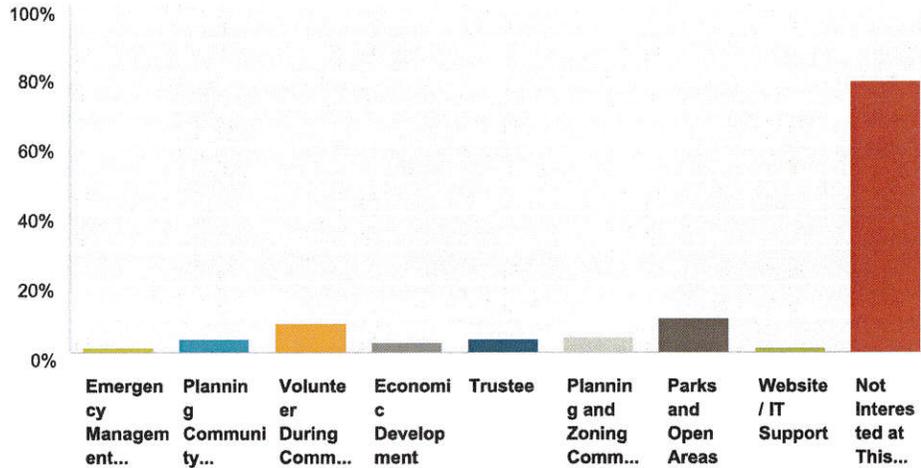


Resident Survey 2016

**Q1 Would you be interested in volunteering for the Village of Deer Park? If yes, what particular areas are of interest to you?**

Answered: 127 Skipped: 15

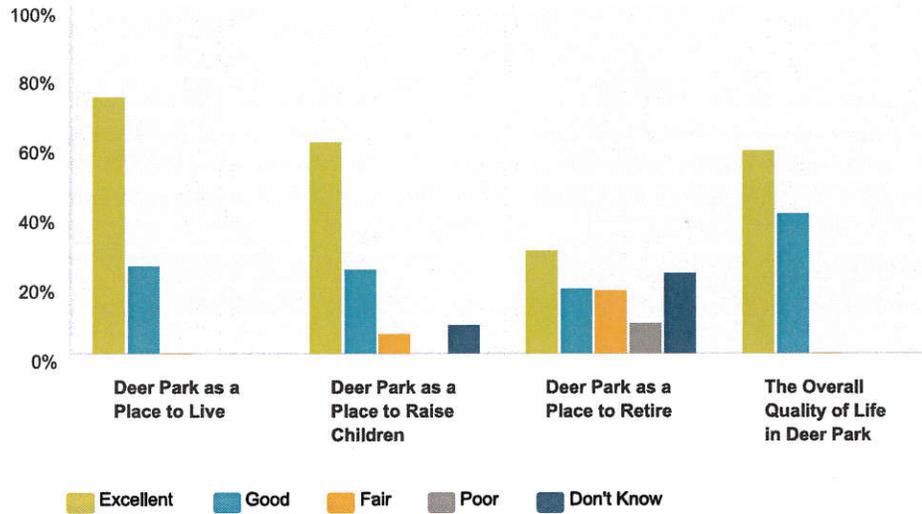


Answer Choices	Responses
Emergency Management Services	1.57% 2
Planning Community Events	3.94% 5
Volunteer During Community Events	8.66% 11
Economic Development	3.15% 4
Trustee	3.94% 5
Planning and Zoning Commission	4.72% 6
Parks and Open Areas	10.24% 13
Website / IT Support	1.57% 2
Not Interested at This Time	77.95% 99
<b>Total Respondents: 127</b>	

## Resident Survey 2016

### Q2 Please rate each of the following aspects of quality of life in Deer Park:

Answered: 141 Skipped: 1

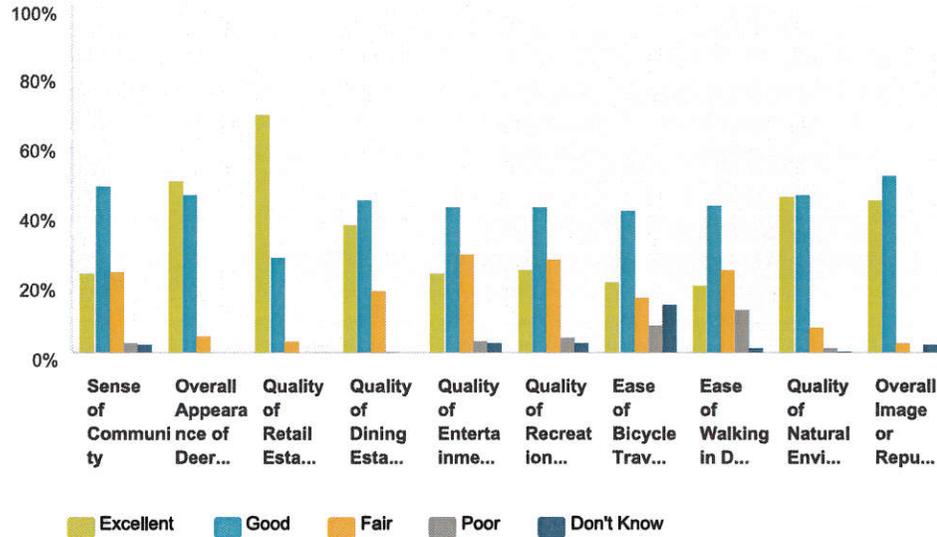


	Excellent	Good	Fair	Poor	Don't Know	Total
Deer Park as a Place to Live	73.76% 104	25.53% 36	0.71% 1	0.00% 0	0.00% 0	141
Deer Park as a Place to Raise Children	61.15% 85	24.46% 34	5.76% 8	0.00% 0	8.83% 12	139
Deer Park as a Place to Retire	29.79% 42	19.15% 27	18.44% 26	9.22% 13	23.40% 33	141
The Overall Quality of Life in Deer Park	58.57% 82	40.71% 57	0.71% 1	0.00% 0	0.00% 0	140

## Resident Survey 2016

### Q3 Please rate each of the following characteristics as they relate to Deer Park as a whole:

Answered: 137 Skipped: 5

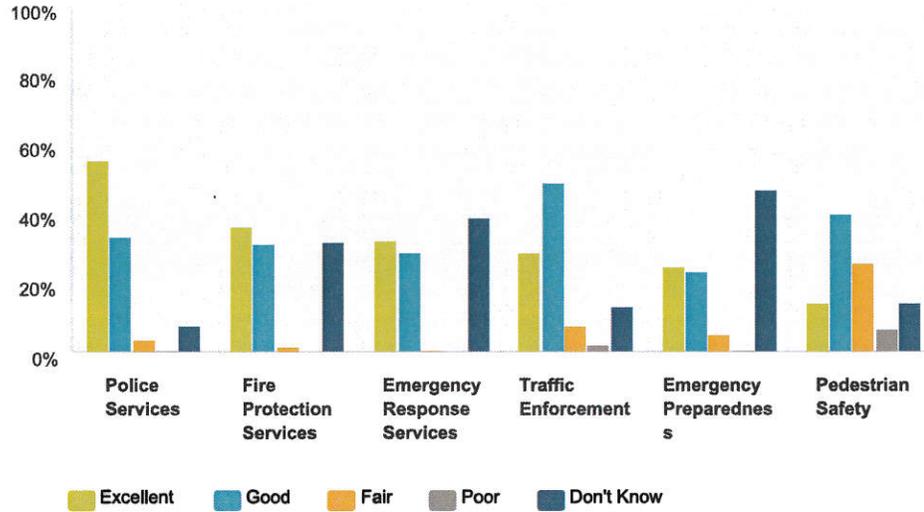


	Excellent	Good	Fair	Poor	Don't Know	Total
Sense of Community	22.90% 30	48.09% 63	23.66% 31	3.05% 4	2.29% 3	131
Overall Appearance of Deer Park	49.26% 67	45.59% 62	5.15% 7	0.00% 0	0.00% 0	136
Quality of Retail Establishments in Deer Park	68.61% 94	27.74% 38	3.65% 5	0.00% 0	0.00% 0	137
Quality of Dining Establishments in Deer Park	37.23% 51	43.80% 60	18.25% 25	0.73% 1	0.00% 0	137
Quality of Entertainment Venues in Deer Park	22.79% 31	41.91% 57	28.68% 39	3.68% 5	2.94% 4	136
Quality of Recreation Venues in Deer Park	23.88% 32	41.79% 56	26.87% 36	4.48% 6	2.99% 4	134
Ease of Bicycle Travel in Deer Park	20.59% 28	41.18% 56	16.18% 22	8.09% 11	13.97% 19	136
Ease of Walking in Deer Park	19.71% 27	42.34% 58	24.09% 33	12.41% 17	1.46% 2	137
Quality of Natural Environment in Deer Park	44.85% 61	45.59% 62	7.35% 10	1.47% 2	0.74% 1	136
Overall Image or Reputation of Deer Park	43.94% 58	50.76% 67	3.03% 4	0.00% 0	2.27% 3	132

## Resident Survey 2016

### Q4 Please rate the quality of each of the following public safety services/items in Deer Park:

Answered: 137 Skipped: 5

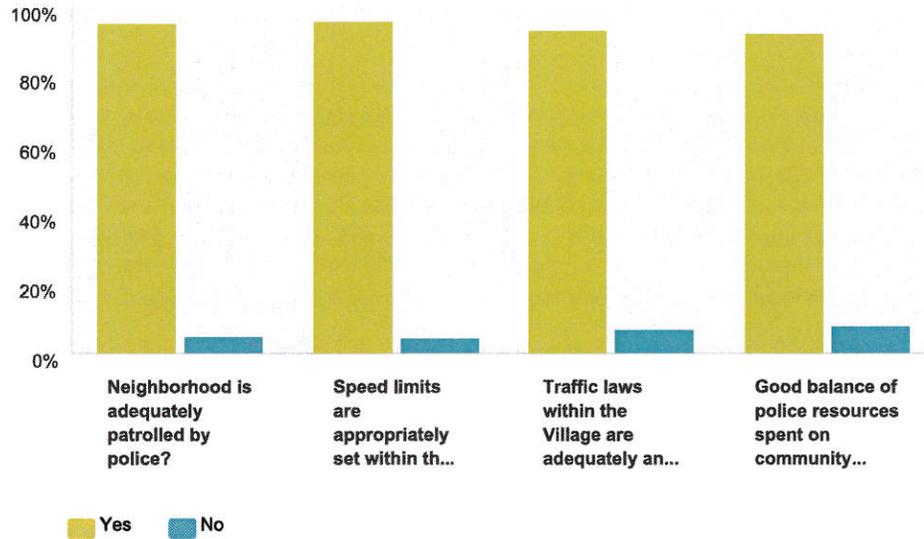


	Excellent	Good	Fair	Poor	Don't Know	Total
Police Services	55.15% 75	33.09% 45	3.68% 5	0.74% 1	7.35% 10	136
Fire Protection Services	36.03% 49	30.88% 42	1.47% 2	0.00% 0	31.62% 43	136
Emergency Response Services	32.12% 44	28.47% 39	0.73% 1	0.00% 0	38.69% 53	137
Traffic Enforcement	28.68% 39	48.53% 66	7.35% 10	2.21% 3	13.24% 18	136
Emergency Preparedness	24.63% 33	23.13% 31	5.22% 7	0.75% 1	46.27% 62	134
Pedestrian Safety	14.18% 19	39.55% 53	25.37% 34	6.72% 9	14.18% 19	134

Resident Survey 2016

**Q5 Lake County Sheriff Law Enforcement**

Answered: 137 Skipped: 5

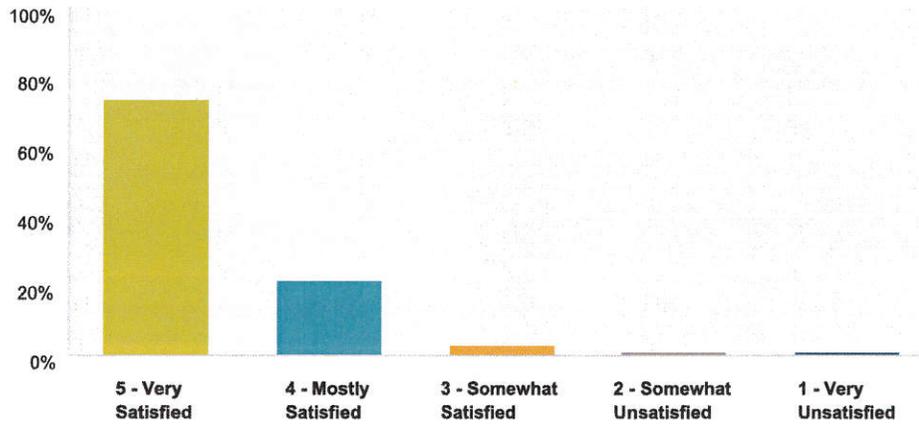


	Yes	No	Total
Neighborhood is adequately patrolled by police?	94.85% 129	5.15% 7	136
Speed limits are appropriately set within the Village?	95.59% 130	4.41% 6	136
Traffic laws within the Village are adequately and fairly enforced?	93.13% 122	6.87% 9	131
Good balance of police resources spent on community patrols and traffic enforcement?	92.19% 118	7.81% 10	128

Resident Survey 2016

**Q6 Thinking back to the experiences you may have had with Deer Park's Lake County Deputies, what was your degree of satisfaction with those experiences?**

Answered: 125 Skipped: 17

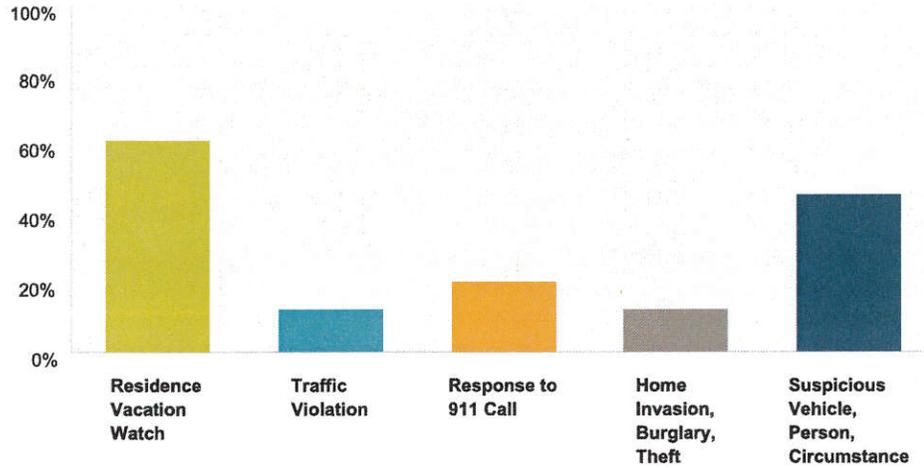


Answer Choices	Responses	
5 - Very Satisfied	73.60%	92
4 - Mostly Satisfied	21.60%	27
3 - Somewhat Satisfied	3.20%	4
2 - Somewhat Unsatisfied	0.80%	1
1 - Very Unsatisfied	0.80%	1
<b>Total</b>		<b>125</b>

Resident Survey 2016

**Q7 Nature of your experience with Deer Park's Lake County Deputies? (check all that apply):**

Answered: 97 Skipped: 45

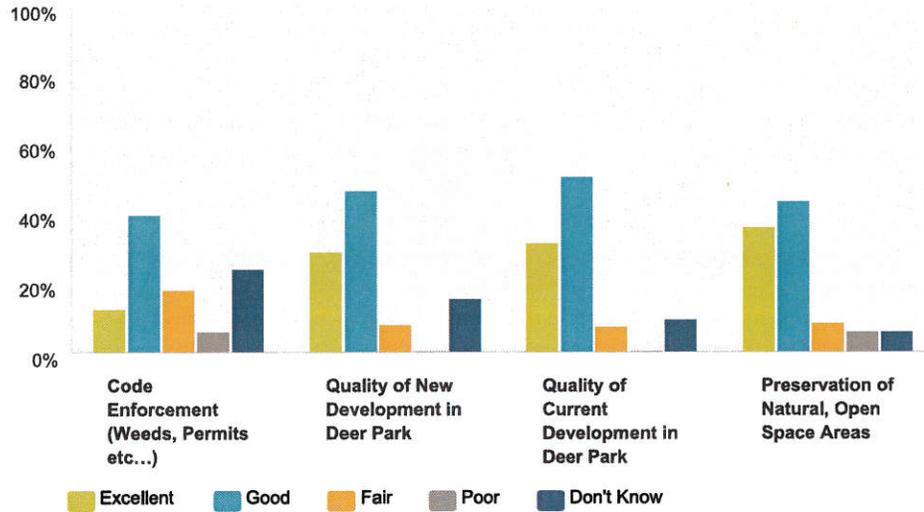


Answer Choices	Responses	
Residence Vacation Watch	60.82%	59
Traffic Violation	12.37%	12
Response to 911 Call	20.62%	20
Home Invasion, Burglary, Theft	12.37%	12
Suspicious Vehicle, Person, Circumstance	45.36%	44
<b>Total Respondents: 97</b>		

Resident Survey 2016

**Q8 Please rate the quality of each of the following Planning and Zoning services and aspects in Deer Park:**

Answered: 134 Skipped: 8

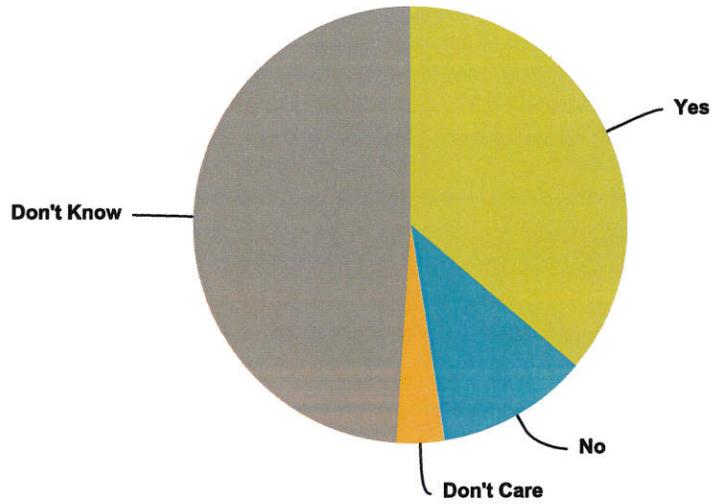


	Excellent	Good	Fair	Poor	Don't Know	Total
Code Enforcement (Weeds, Permits etc...)	12.69% 17	39.55% 53	17.91% 24	5.97% 8	23.88% 32	134
Quality of New Development in Deer Park	29.10% 39	46.27% 62	8.21% 11	0.75% 1	15.67% 21	134
Quality of Current Development in Deer Park	31.34% 42	50.75% 68	7.46% 10	0.75% 1	9.70% 13	134
Preservation of Natural, Open Space Areas	36.09% 48	43.61% 58	8.27% 11	6.02% 8	6.02% 8	133

Resident Survey 2016

**Q9 Is the process Deer Park uses to make Planning and Zoning decisions clear and transparent?**

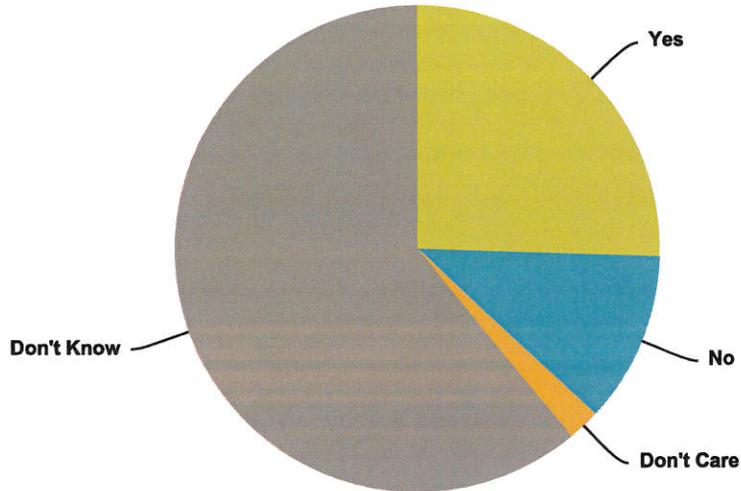
Answered: 141 Skipped: 1



Answer Choices	Responses	
Yes	36.17%	51
No	11.35%	16
Don't Care	3.55%	5
Don't Know	48.94%	69
<b>Total</b>		<b>141</b>

**Q10 Has an adequate job been done in defining when a Planning or Zoning exception (variance/special use) is necessary?**

Answered: 141 Skipped: 1

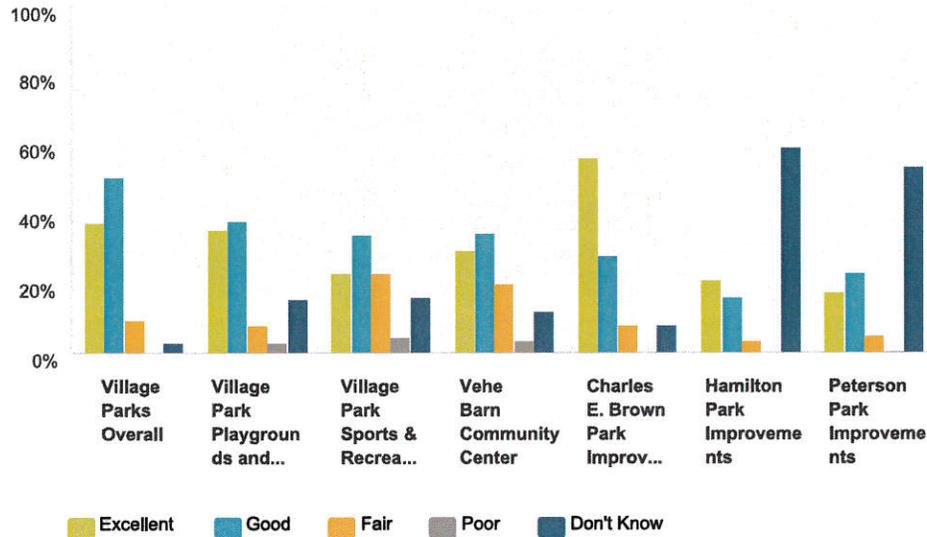


Answer Choices	Responses	
Yes	25.53%	36
No	11.35%	16
Don't Care	2.13%	3
Don't Know	60.99%	86
<b>Total</b>		<b>141</b>

## Resident Survey 2016

### Q11 Please rate the quality of each of the following Park and Recreation services and facilities in Deer Park:

Answered: 141 Skipped: 1

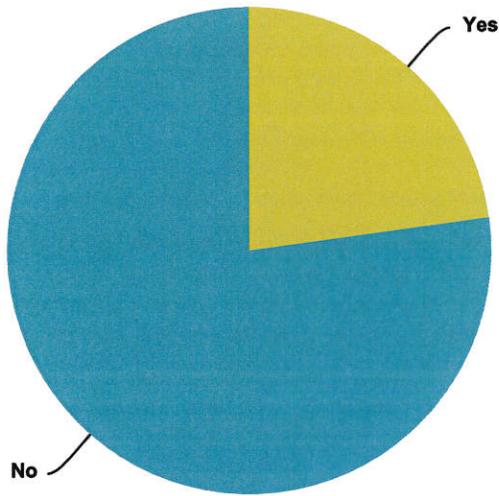


	Excellent	Good	Fair	Poor	Don't Know	Total
Village Parks Overall	37.41% 52	50.36% 70	9.35% 13	0.00% 0	2.88% 4	139
Village Park Playgrounds and Tot-Lots	35.71% 50	37.86% 53	7.86% 11	2.86% 4	15.71% 22	140
Village Park Sports & Recreation Amenities	23.02% 32	33.81% 47	23.02% 32	4.32% 6	15.83% 22	139
Vehe Barn Community Center	29.50% 41	34.53% 48	20.14% 28	3.60% 5	12.23% 17	139
Charles E. Brown Park Improvements	56.12% 78	28.06% 39	7.91% 11	0.00% 0	7.91% 11	139
Hamilton Park Improvements	21.17% 29	16.06% 22	3.65% 5	0.00% 0	59.12% 81	137
Peterson Park Improvements	17.65% 24	22.79% 31	5.15% 7	0.74% 1	53.68% 73	136

Resident Survey 2016

**Q12 Have you attended a Meet Your Neighbor Event? If yes, give feedback on the event, if no, reason why.**

Answered: 140 Skipped: 2

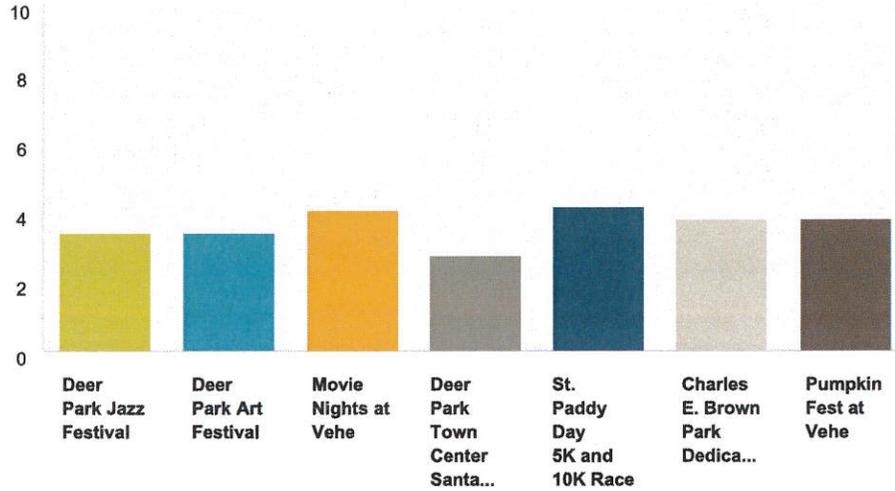


Answer Choices	Responses	
Yes	22.86%	32
No	77.14%	108
<b>Total</b>		<b>140</b>

Resident Survey 2016

**Q13 We have added community events and now seek your input. Please rate the following Village sponsored events**

Answered: 138 Skipped: 4

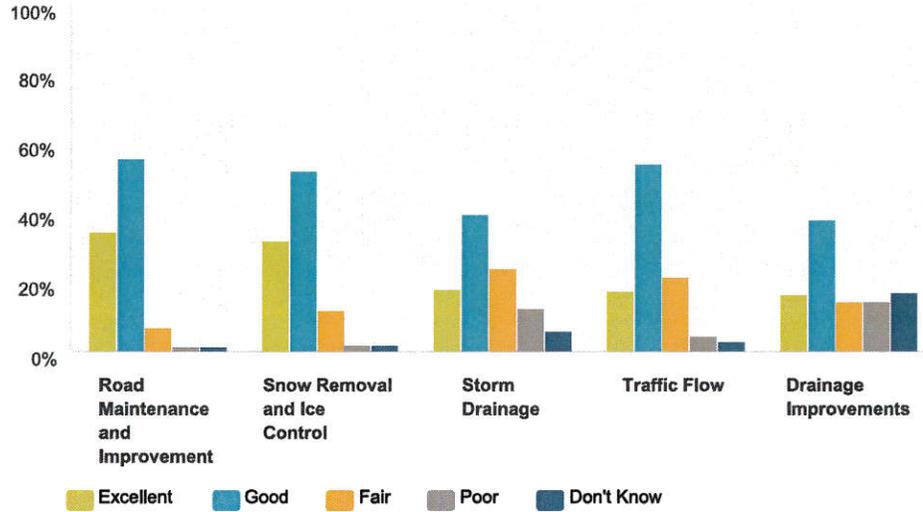


	Excellent	Good	Fair	Poor	Don't Know	Total	Weighted Average
Deer Park Jazz Festival	25.37% 34	17.16% 23	3.73% 5	0.00% 0	53.73% 72	134	3.40
Deer Park Art Festival	18.66% 25	22.39% 30	8.21% 11	0.75% 1	50.00% 67	134	3.41
Movie Nights at Vehe	11.85% 16	14.07% 19	2.96% 4	0.00% 0	71.11% 96	135	4.04
Deer Park Town Center Santa Visit / Fireworks	35.07% 47	26.12% 35	2.99% 4	0.00% 0	35.82% 48	134	2.75
St. Paddy Day 5K and 10K Race	13.24% 18	8.82% 12	2.21% 3	0.00% 0	75.74% 103	136	4.16
Charles E. Brown Park Dedication	17.78% 24	14.07% 19	4.44% 6	0.00% 0	63.70% 86	135	3.78
Pumpkin Fest at Vehe	14.93% 20	17.91% 24	2.24% 3	0.00% 0	64.93% 87	134	3.82

## Resident Survey 2016

### Q14 Please rate the quality of each of the following Road and Public Utility services in Deer Park:

Answered: 142 Skipped: 0

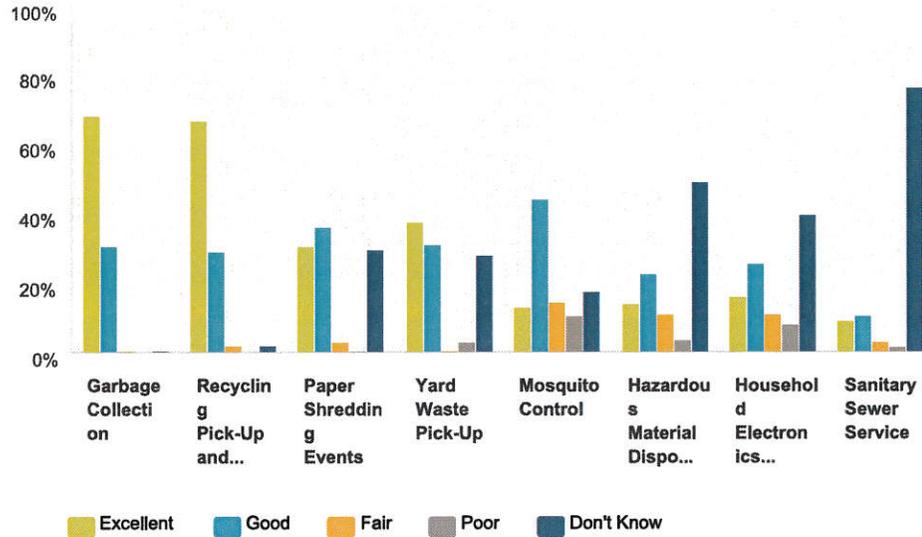


	Excellent	Good	Fair	Poor	Don't Know	Total
Road Maintenance and Improvement	34.51% 49	55.63% 79	7.04% 10	1.41% 2	1.41% 2	142
Snow Removal and Ice Control	31.91% 45	51.77% 73	12.06% 17	2.13% 3	2.13% 3	141
Storm Drainage	18.25% 25	39.42% 54	24.09% 33	12.41% 17	5.84% 8	137
Traffic Flow	17.73% 25	53.90% 76	21.28% 30	4.26% 6	2.84% 4	141
Drainage Improvements	16.43% 23	37.86% 53	14.29% 20	14.29% 20	17.14% 24	140

## Resident Survey 2016

### Q15 Please rate the quality of each of the following Health and Sanitation services in Deer Park:

Answered: 138 Skipped: 4

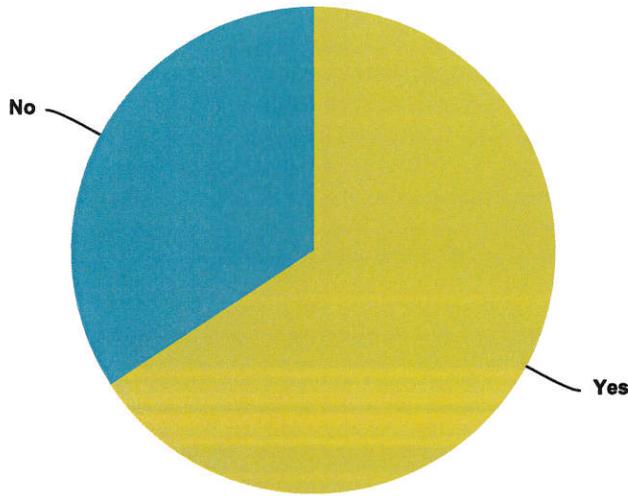


	Excellent	Good	Fair	Poor	Don't Know	Total
Garbage Collection	68.12% 94	30.43% 42	0.72% 1	0.00% 0	0.72% 1	138
Recycling Pick-Up and Services	66.67% 92	28.99% 40	2.17% 3	0.00% 0	2.17% 3	138
Paper Shredding Events	30.43% 42	36.23% 50	2.90% 4	0.72% 1	29.71% 41	138
Yard Waste Pick-Up	37.50% 51	30.88% 42	0.74% 1	2.94% 4	27.94% 38	136
Mosquito Control	13.24% 18	44.12% 60	14.71% 20	10.29% 14	17.65% 24	136
Hazardous Material Disposal Options (SWALCO)	13.87% 19	22.63% 31	10.95% 15	3.65% 5	48.91% 67	137
Household Electronics Disposal Option (SWALCO)	16.06% 22	25.55% 35	10.95% 15	8.03% 11	39.42% 54	137
Sanitary Sewer Service	9.02% 12	10.53% 14	3.01% 4	1.50% 2	75.94% 101	133

Resident Survey 2016

**Q16 Do you believe you have benefitted from the reauthorization of the Electrical Aggregation Program?**

Answered: 108 Skipped: 34

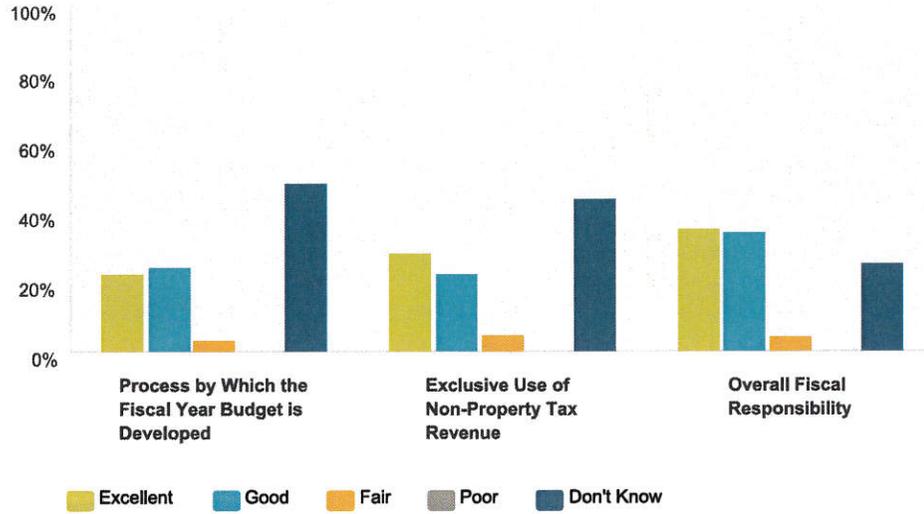


Answer Choices	Responses	
Yes	65.74%	71
No	34.26%	37
<b>Total</b>		<b>108</b>

Resident Survey 2016

**Q17 Please rate the quality of each of the following Financial Services in Deer Park:**

Answered: 137 Skipped: 5

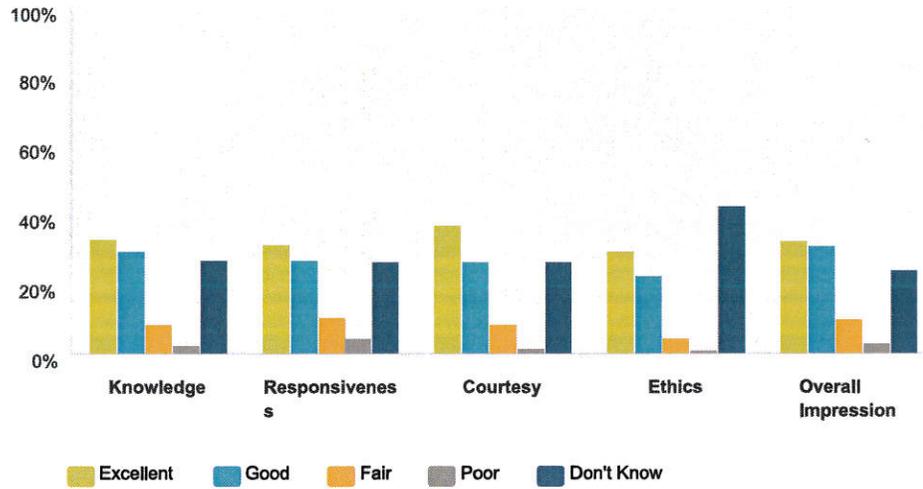


	Excellent	Good	Fair	Poor	Don't Know	Total
Process by Which the Fiscal Year Budget is Developed	22.39% 30	24.63% 33	3.73% 5	0.75% 1	48.51% 65	134
Exclusive Use of Non-Property Tax Revenue	28.36% 38	22.39% 30	5.22% 7	0.00% 0	44.03% 59	134
Overall Fiscal Responsibility	35.29% 48	34.56% 47	4.41% 6	0.00% 0	25.74% 35	136

Resident Survey 2016

**Q18 What was your impression of the employee(s) of the Village of Deer Park in your most recent contact? (Administrator, Assistant to the Administrator, Clerk, Treasurer, Building, Zoning & Development Coordinator, and Administrative Assistant)**

Answered: 133 Skipped: 9

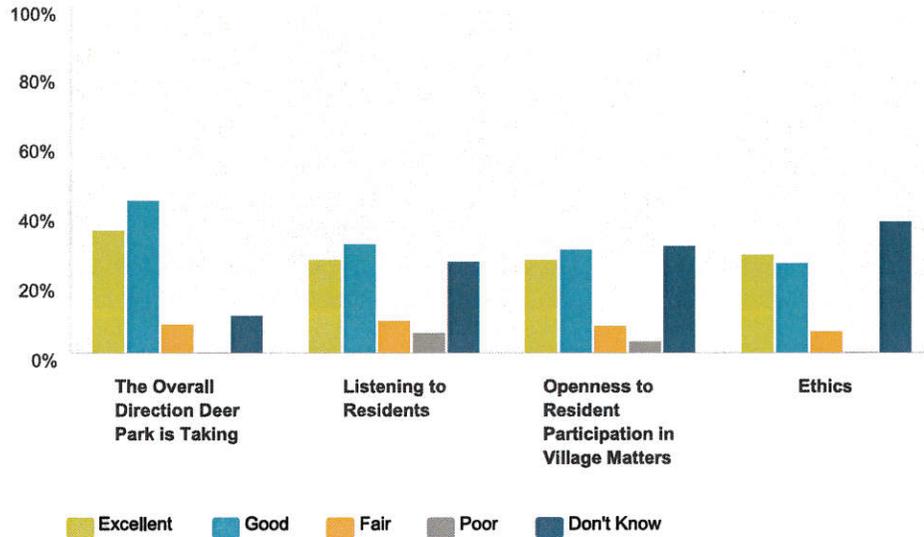


	Excellent	Good	Fair	Poor	Don't Know	Total
Knowledge	33.08% 44	29.32% 39	8.27% 11	2.26% 3	27.07% 36	133
Responsiveness	31.58% 42	27.07% 36	10.53% 14	4.51% 6	26.32% 35	133
Courtesy	37.12% 49	26.52% 35	8.33% 11	1.52% 2	26.52% 35	132
Ethics	29.55% 39	22.73% 30	4.55% 6	0.76% 1	42.42% 56	132
Overall Impression	32.33% 43	30.83% 41	9.77% 13	3.01% 4	24.06% 32	133

## Resident Survey 2016

### Q19 Please rate the following categories as they relate to Deer Park's elected officials' performance:

Answered: 138 Skipped: 4

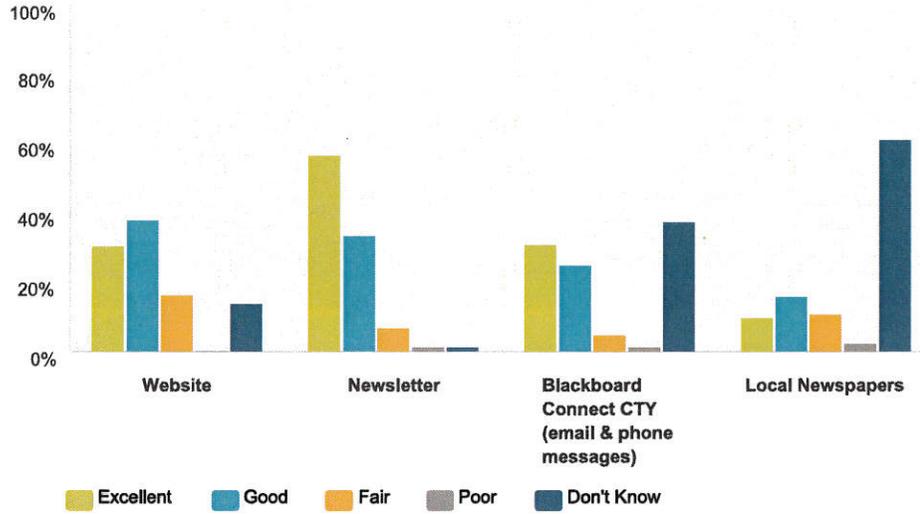


	Excellent	Good	Fair	Poor	Don't Know	Total
The Overall Direction Deer Park is Taking	35.51% 49	44.20% 61	8.70% 12	0.72% 1	10.87% 15	138
Listening to Residents	27.01% 37	31.39% 43	9.49% 13	5.84% 8	26.28% 36	137
Openness to Resident Participation in Village Matters	27.21% 37	30.15% 41	8.09% 11	3.68% 5	30.88% 42	136
Ethics	28.36% 38	26.12% 35	6.72% 9	0.75% 1	38.06% 51	134

Resident Survey 2016

**Q20 Please rate the following categories as they relate to Deer Park's Village communication:**

Answered: 138 Skipped: 4

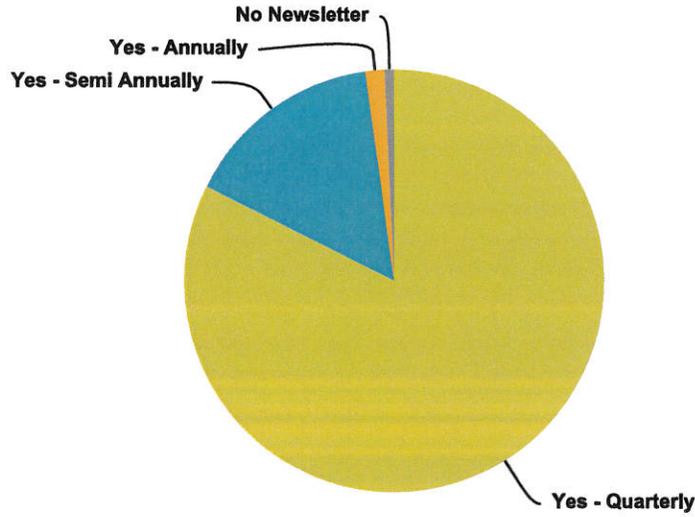


	Excellent	Good	Fair	Poor	Don't Know	Total
Website	30.60% 41	38.06% 51	16.42% 22	0.75% 1	14.18% 19	134
Newsletter	56.52% 78	33.33% 46	7.25% 10	1.45% 2	1.45% 2	138
Blackboard Connect CTY (email & phone messages)	30.88% 42	25.00% 34	5.15% 7	1.47% 2	37.50% 51	136
Local Newspapers	10.00% 13	16.15% 21	10.77% 14	2.31% 3	60.77% 79	130

Resident Survey 2016

**Q21 Would you like the Village of Deer Park to continue to produce a newsletter? If yes, what frequency?**

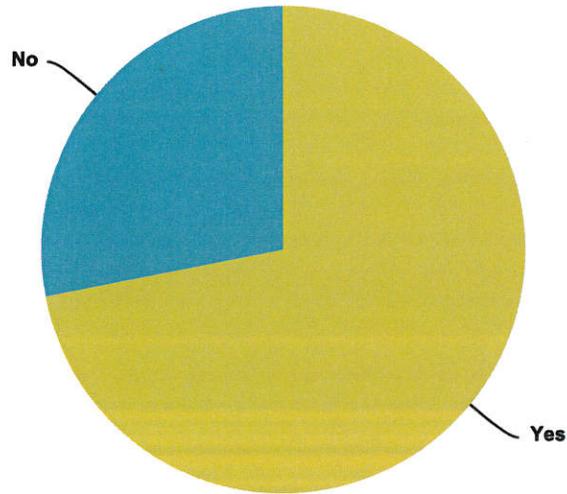
Answered: 136 Skipped: 6



Answer Choices	Responses	
Yes - Quarterly	82.35%	112
Yes - Semi Annually	15.44%	21
Yes - Annually	1.47%	2
No Newsletter	0.74%	1
<b>Total</b>		<b>136</b>

**Q22 Do you access the Village of Deer Park website for information?**

Answered: 139 Skipped: 3



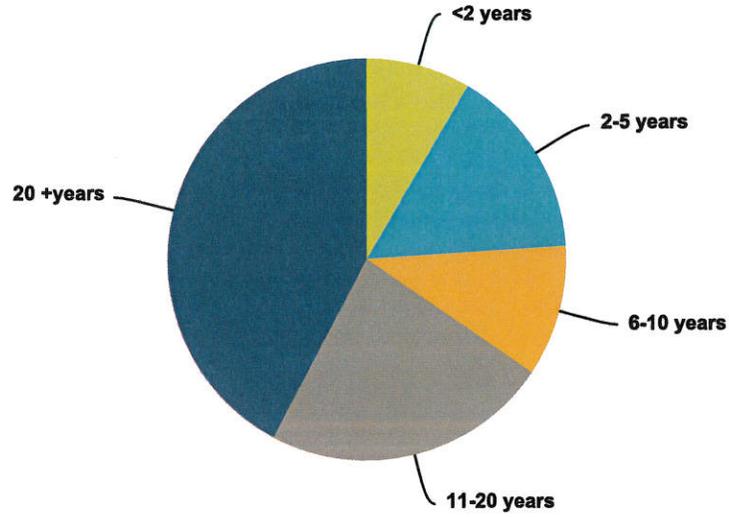
Answer Choices	Responses	
Yes	71.94%	100
No	28.06%	39
<b>Total</b>		<b>139</b>

**Q23 What improvements would you make to  
the design of the Village of Deer  
Park website?**

Answered: 21 Skipped: 121

### Q24 How many years have you lived in Deer Park?

Answered: 142 Skipped: 0

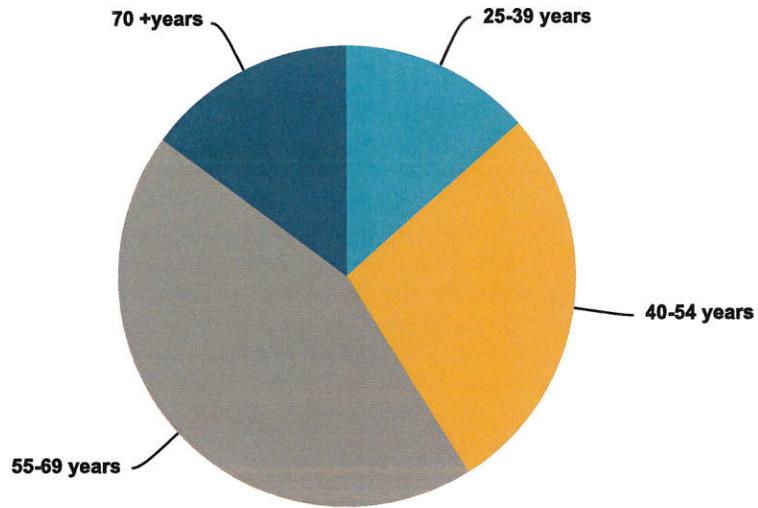


Answer Choices	Responses	
<2 years	8.45%	12
2-5 years	15.49%	22
6-10 years	10.56%	15
11-20 years	23.24%	33
20 +years	42.25%	60
<b>Total</b>		<b>142</b>

# Resident Survey 2016

## Q25 In which category is your age?

Answered: 141 Skipped: 1

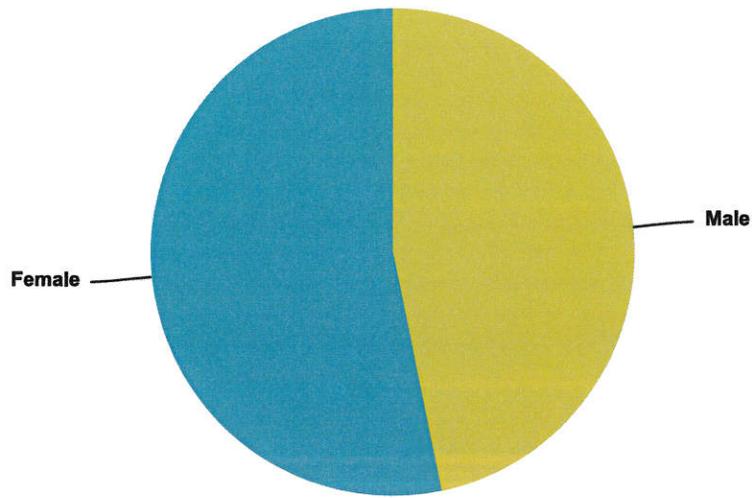


Answer Choices	Responses	
18-24 years	0.00%	0
25-39 years	13.48%	19
40-54 years	27.66%	39
55-69 years	43.97%	62
70+ years	14.89%	21
<b>Total</b>		<b>141</b>

Resident Survey 2016

**Q26 What is your gender?**

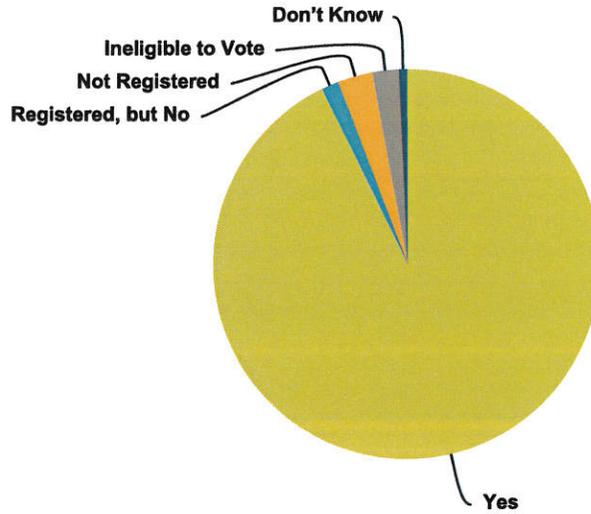
Answered: 139 Skipped: 3



Answer Choices	Responses	
Male	46.76%	65
Female	53.24%	74
<b>Total</b>		<b>139</b>

### Q27 Did you vote in the last general election?

Answered: 138 Skipped: 4



Answer Choices	Responses	
Yes	92.75%	128
Registered, but No	1.45%	2
Not Registered	2.90%	4
Ineligible to Vote	2.17%	3
Don't Know	0.72%	1
<b>Total</b>		<b>138</b>

# Resident Survey 2016

## Q28 Optional:

Answered: 48 Skipped: 94

Answer Choices	Responses	
Name:	91.67%	44
Address:	89.58%	43
Telephone:	77.08%	37
E-mail:	77.08%	37

**Q29 Miscellaneous Comments:**

Answered: 46 Skipped: 96