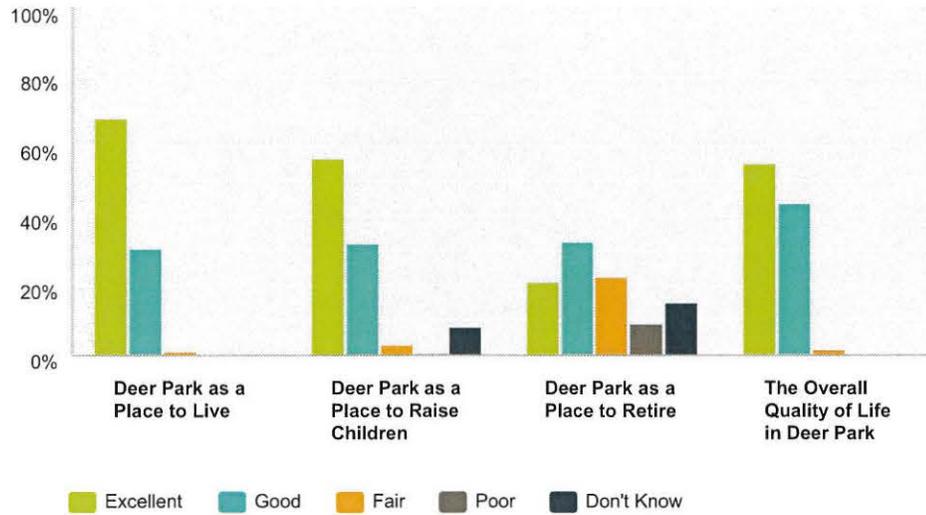


Deer Park Resident Survey 2014

Q1 Please rate each of the following aspects of quality of life in Deer Park:

Answered: 258 Skipped: 4

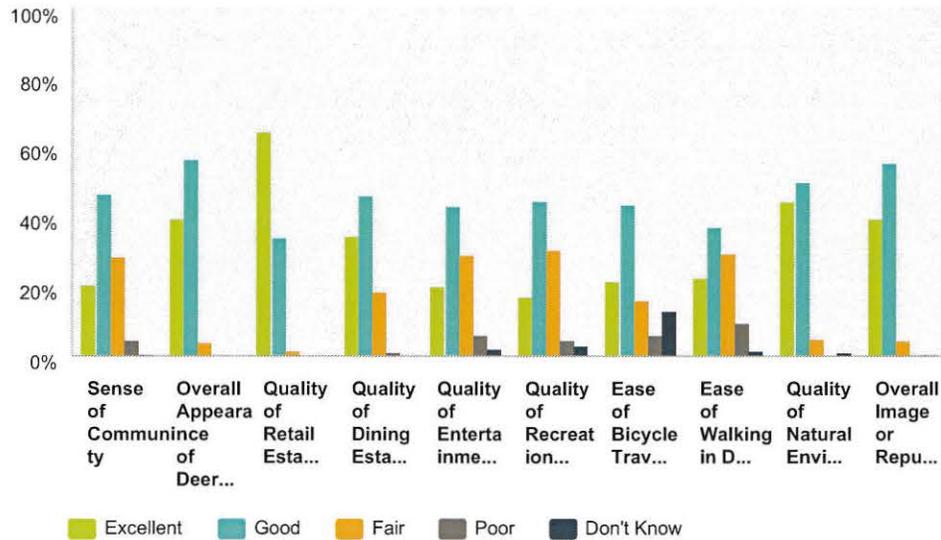


	Excellent	Good	Fair	Poor	Don't Know	Total
Deer Park as a Place to Live	68.22% 176	30.62% 79	1.16% 3	0.00% 0	0.00% 0	258
Deer Park as a Place to Raise Children	56.64% 145	32.03% 82	3.13% 8	0.39% 1	7.81% 20	256
Deer Park as a Place to Retire	21.09% 54	32.42% 83	22.27% 57	8.98% 23	15.23% 39	256
The Overall Quality of Life in Deer Park	55.08% 141	43.36% 111	1.56% 4	0.00% 0	0.00% 0	256

Deer Park Resident Survey 2014

Q2 Please rate each of the following characteristics as they relate to Deer Park as a whole:

Answered: 258 Skipped: 4

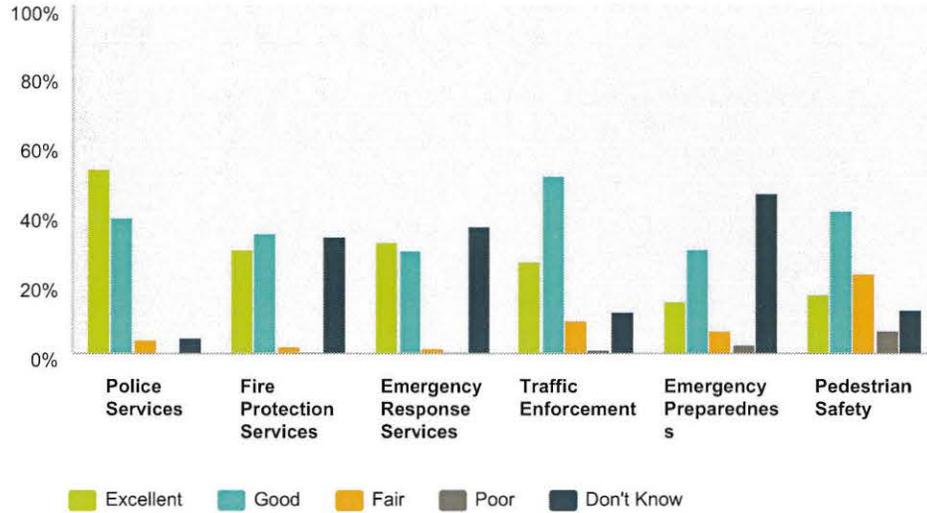


	Excellent	Good	Fair	Poor	Don't Know	Total
Sense of Community	20.39% 52	46.27% 118	28.63% 73	4.31% 11	0.39% 1	255
Overall Appearance of Deer Park	39.69% 102	56.42% 145	3.89% 10	0.00% 0	0.00% 0	257
Quality of Retail Establishments in Deer Park	64.31% 164	34.12% 87	1.57% 4	0.00% 0	0.00% 0	255
Quality of Dining Establishments in Deer Park	34.50% 89	46.12% 119	18.60% 48	0.78% 2	0.00% 0	258
Quality of Entertainment Venues in Deer Park	19.84% 51	43.19% 111	28.79% 74	6.23% 16	1.95% 5	257
Quality of Recreation Venues in Deer Park	17.12% 44	44.75% 115	30.35% 78	4.67% 12	3.11% 8	257
Ease of Bicycle Travel in Deer Park	21.71% 56	43.41% 112	15.89% 41	6.20% 16	12.79% 33	258
Ease of Walking in Deer Park	22.48% 58	36.82% 95	29.46% 76	9.69% 25	1.55% 4	258
Quality of Natural Environment in Deer Park	44.36% 114	49.81% 128	5.06% 13	0.00% 0	0.78% 2	257
Overall Image or Reputation of Deer Park	39.53% 100	55.34% 140	4.35% 11	0.40% 1	0.40% 1	253

Deer Park Resident Survey 2014

Q3 Please rate the quality of each of the following public safety services/items in Deer Park:

Answered: 258 Skipped: 4

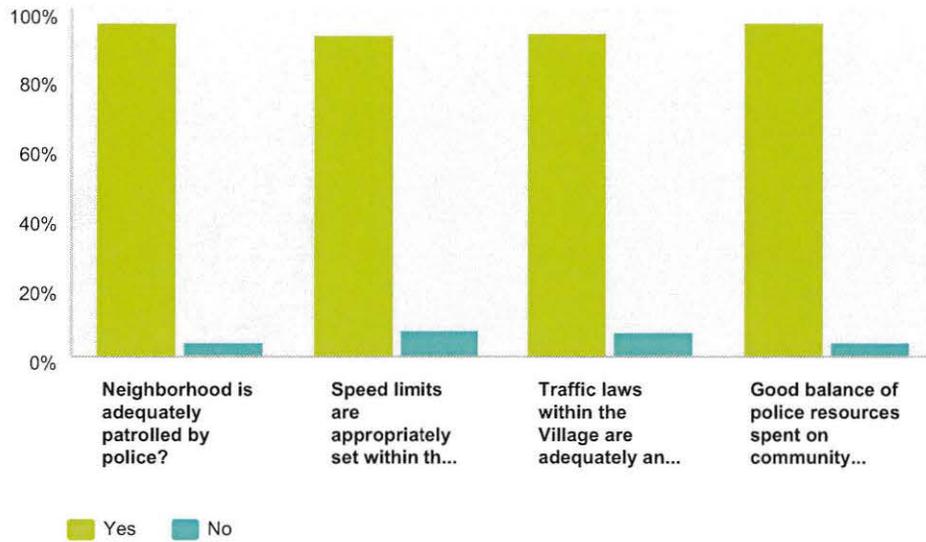


	Excellent	Good	Fair	Poor	Don't Know	Total
Police Services	53.10% 137	38.76% 100	3.88% 10	0.00% 0	4.26% 11	258
Fire Protection Services	29.84% 77	34.50% 89	1.94% 5	0.39% 1	33.33% 86	258
Emergency Response Services	31.89% 81	29.53% 75	1.57% 4	0.39% 1	36.61% 93	254
Traffic Enforcement	26.56% 68	51.17% 131	9.38% 24	0.78% 2	12.11% 31	256
Emergency Preparedness	14.79% 38	29.96% 77	6.61% 17	2.72% 7	45.91% 118	257
Pedestrian Safety	17.07% 42	41.06% 101	22.76% 56	6.50% 16	12.60% 31	246

Deer Park Resident Survey 2014

Q4 Lake County Sheriff Law Enforcement

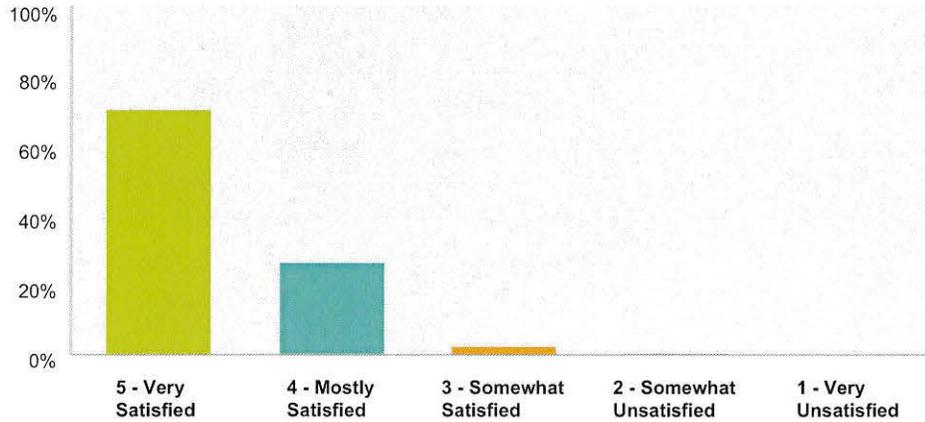
Answered: 259 Skipped: 3



	Yes	No	Total
Neighborhood is adequately patrolled by police?	96.08% 245	3.92% 10	255
Speed limits are appropriately set within the Village?	92.64% 239	7.36% 19	258
Traffic laws within the Village are adequately and fairly enforced?	93.15% 231	6.85% 17	248
Good balance of police resources spent on community patrols and traffic enforcement?	96.23% 230	3.77% 9	239

Q5 Thinking back to the experiences you may have had with any of Deer Park's Lake County Deputies, what was your degree of satisfaction with those experiences? (If no experience, skip to question 7)

Answered: 197 Skipped: 65

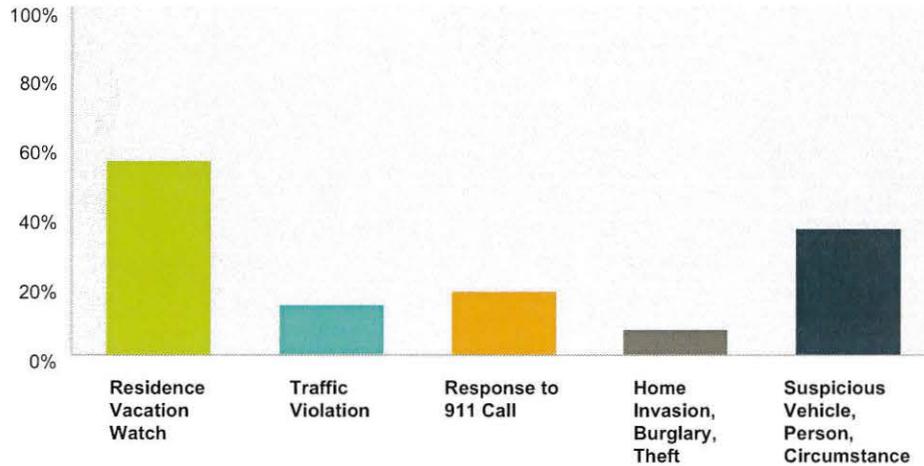


Answer Choices	Responses	
5 - Very Satisfied	70.56%	139
4 - Mostly Satisfied	26.40%	52
3 - Somewhat Satisfied	2.54%	5
2 - Somewhat Unsatisfied	0.51%	1
1 - Very Unsatisfied	0.00%	0
Total		197

Deer Park Resident Survey 2014

Q6 Nature of your experience with Deer Park's Lake County Deputies? (check all that apply):

Answered: 164 Skipped: 98

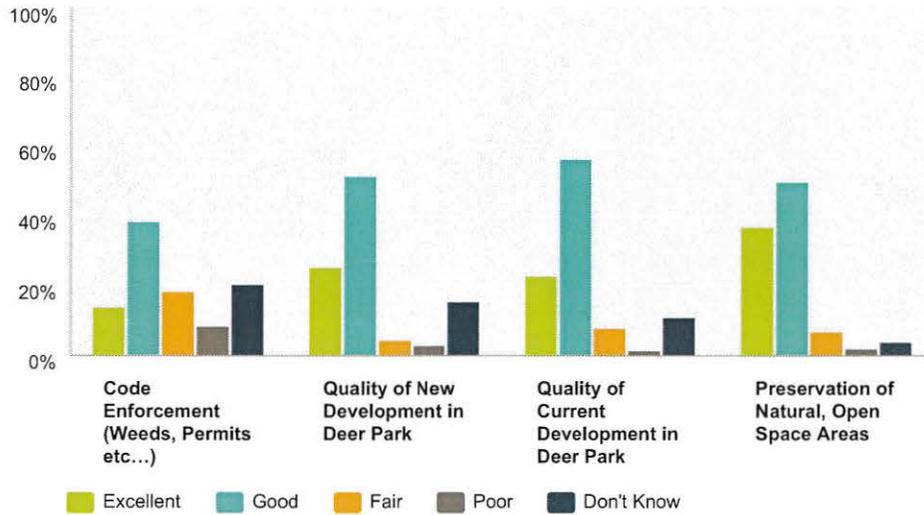


Answer Choices	Responses	
Residence Vacation Watch	56.10%	92
Traffic Violation	14.63%	24
Response to 911 Call	18.29%	30
Home Invasion, Burglary, Theft	7.32%	12
Suspicious Vehicle, Person, Circumstance	36.59%	60
Total Respondents: 164		

Deer Park Resident Survey 2014

Q7 Please rate the quality of each of the following Planning and Zoning services and aspects in Deer Park:

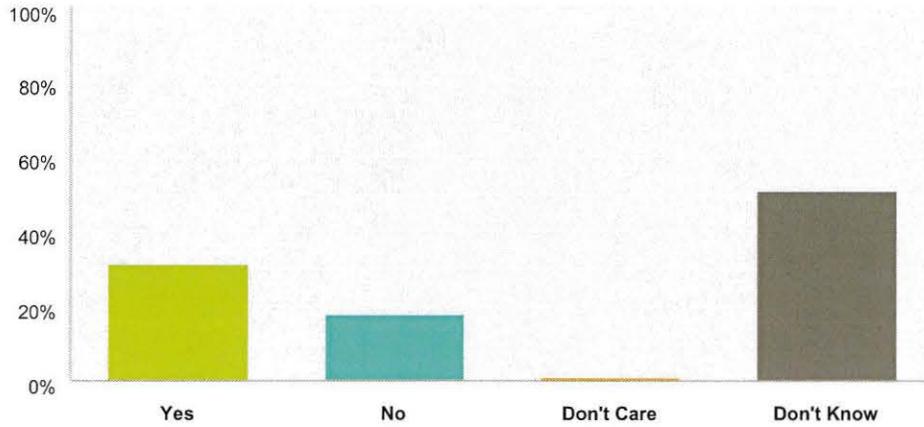
Answered: 257 Skipped: 5



	Excellent	Good	Fair	Poor	Don't Know	Total
Code Enforcement (Weeds, Permits etc...)	14.06% 36	38.28% 98	18.36% 47	8.59% 22	20.70% 53	256
Quality of New Development in Deer Park	25.39% 65	51.56% 132	4.30% 11	3.13% 8	15.63% 40	256
Quality of Current Development in Deer Park	23.05% 59	56.64% 145	7.81% 20	1.56% 4	10.94% 28	256
Preservation of Natural, Open Space Areas	37.11% 95	50.00% 128	7.03% 18	1.95% 5	3.91% 10	256

Q8 Is the process Deer Park uses to make Planning and Zoning decisions clear and transparent?

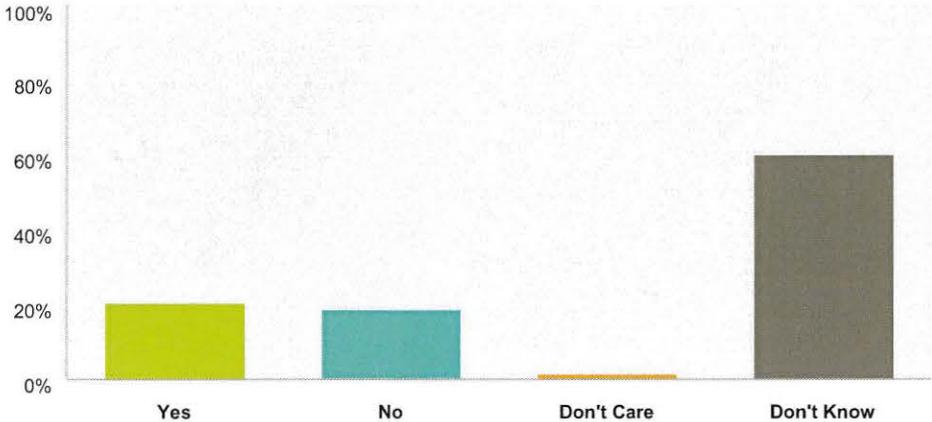
Answered: 257 Skipped: 5



Answer Choices	Responses	
Yes	31.13%	80
No	17.51%	45
Don't Care	0.78%	2
Don't Know	50.58%	130
Total		257

Q9 Has an adequate job been done in defining when a Planning or Zoning exception (variance/special use) is necessary?

Answered: 254 Skipped: 8

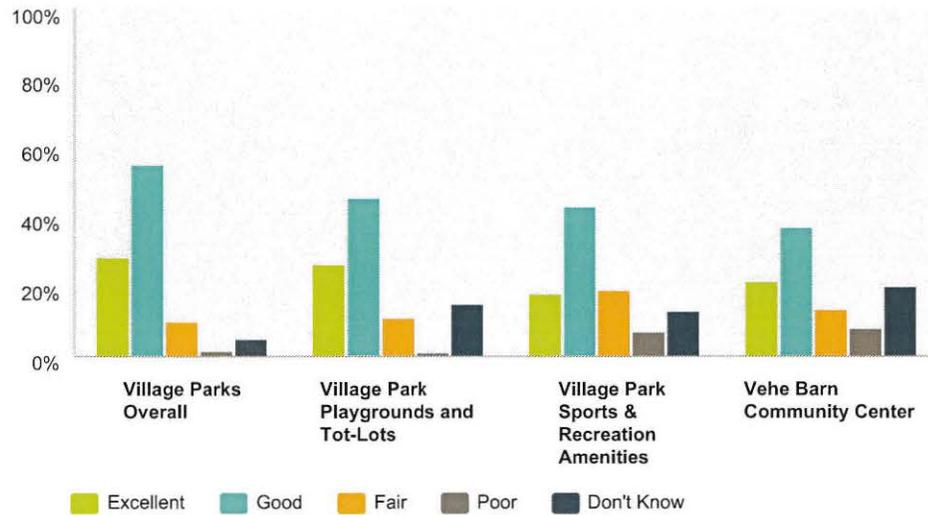


Answer Choices	Responses	
Yes	20.47%	52
No	18.50%	47
Don't Care	1.18%	3
Don't Know	59.84%	152
Total		254

Deer Park Resident Survey 2014

Q10 Please rate the quality of each of the following Park and Recreation services in Deer Park:

Answered: 258 Skipped: 4

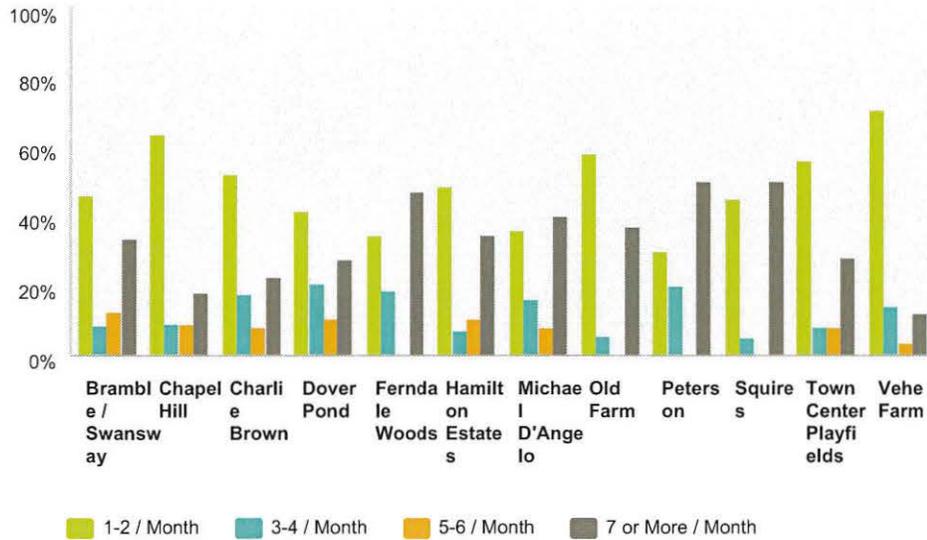


	Excellent	Good	Fair	Poor	Don't Know	Total
Village Parks Overall	28.40% 73	54.86% 141	10.12% 26	1.56% 4	5.06% 13	257
Village Park Playgrounds and Tot-Lots	26.74% 69	45.74% 118	11.24% 29	1.16% 3	15.12% 39	258
Village Park Sports & Recreation Amenities	17.90% 46	42.80% 110	19.07% 49	7.00% 18	13.23% 34	257
Vehe Barn Community Center	21.34% 54	37.15% 94	13.44% 34	7.91% 20	20.16% 51	253

Deer Park Resident Survey 2014

Q11 What frequency do you visit Deer Park parks?

Answered: 207 Skipped: 55



	1-2 / Month	3-4 / Month	5-6 / Month	7 or More / Month	Total
Bramble / Swansway	45.83% 11	8.33% 2	12.50% 3	33.33% 8	24
Chapel Hill	63.64% 21	9.09% 3	9.09% 3	18.18% 6	33
Charlie Brown	51.88% 83	17.50% 28	8.13% 13	22.50% 36	160
Dover Pond	41.38% 12	20.69% 6	10.34% 3	27.59% 8	29
Ferndale Woods	34.38% 11	18.75% 6	0.00% 0	46.88% 15	32
Hamilton Estates	48.28% 14	6.90% 2	10.34% 3	34.48% 10	29
Michael D'Angelo	36.00% 9	16.00% 4	8.00% 2	40.00% 10	25
Old Farm	57.89% 11	5.26% 1	0.00% 0	36.84% 7	19
Peterson	30.00% 6	20.00% 4	0.00% 0	50.00% 10	20
Squires	45.00% 9	5.00% 1	0.00% 0	50.00% 10	20
Town Center Playfields	56.00% 14	8.00% 2	8.00% 2	28.00% 7	25
Vehe Farm	70.69% 41	13.79% 8	3.45% 2	12.07% 7	58

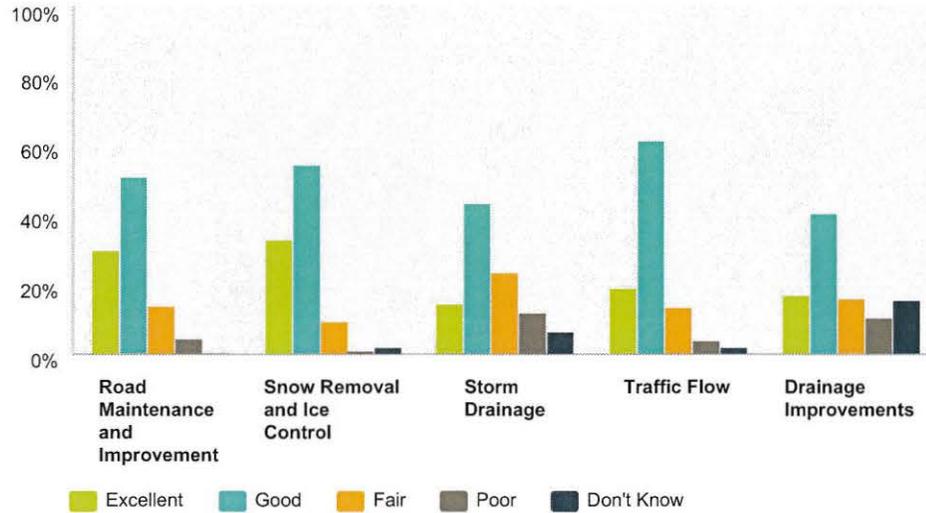
Q12 What kind of events would you like to see at the Vehe property?

Answered: 95 Skipped: 167

Deer Park Resident Survey 2014

Q13 Please rate the quality of each of the following Road and Public Utility services in Deer Park:

Answered: 256 Skipped: 6

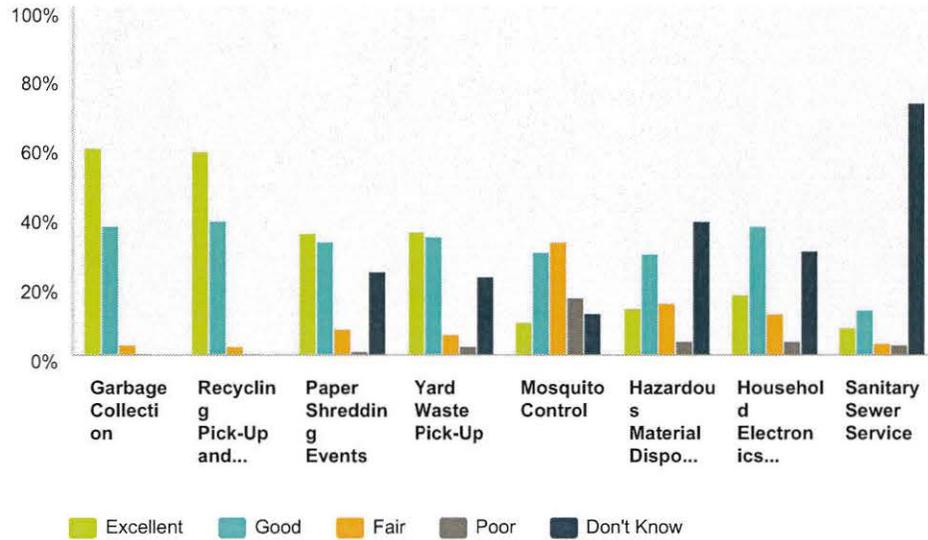


	Excellent	Good	Fair	Poor	Don't Know	Total
Road Maintenance and Improvement	30.08% 77	50.78% 130	14.06% 36	4.69% 12	0.39% 1	256
Snow Removal and Ice Control	33.20% 85	54.30% 139	9.38% 24	1.17% 3	1.95% 5	256
Storm Drainage	14.57% 37	43.70% 111	23.62% 60	11.81% 30	6.30% 16	254
Traffic Flow	19.14% 49	61.72% 158	13.28% 34	3.91% 10	1.95% 5	256
Drainage Improvements	16.94% 41	40.50% 98	16.12% 39	10.74% 26	15.70% 38	242

Deer Park Resident Survey 2014

Q14 Please rate the quality of each of the following Health and Sanitation services in Deer Park:

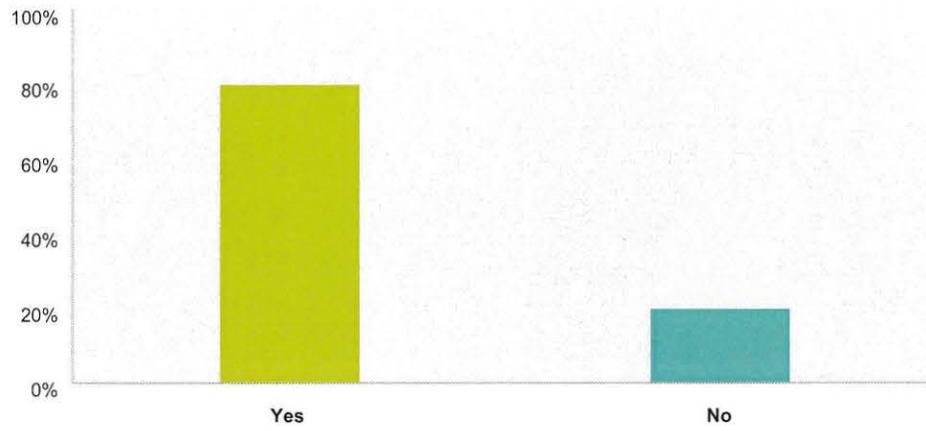
Answered: 256 Skipped: 6



	Excellent	Good	Fair	Poor	Don't Know	Total
Garbage Collection	59.38% 152	37.11% 95	3.13% 8	0.39% 1	0.00% 0	256
Recycling Pick-Up and Services	58.43% 149	38.43% 98	2.75% 7	0.39% 1	0.00% 0	255
Paper Shredding Events	34.92% 88	32.54% 82	7.54% 19	0.79% 2	24.21% 61	252
Yard Waste Pick-Up	35.29% 90	34.12% 87	5.88% 15	2.35% 6	22.35% 57	255
Mosquito Control	9.56% 24	29.48% 74	32.27% 81	16.73% 42	11.95% 30	251
Hazardous Material Disposal Options (SWALCO)	13.44% 34	29.25% 74	15.02% 38	3.95% 10	38.34% 97	253
Household Electronics Disposal Option (SWALCO)	17.39% 44	36.76% 93	11.86% 30	3.95% 10	30.04% 76	253
Sanitary Sewer Service	7.85% 19	12.81% 31	3.72% 9	2.89% 7	72.73% 176	242

Q15 Do you believe you have benefitted from the Electrical Aggregation Program?

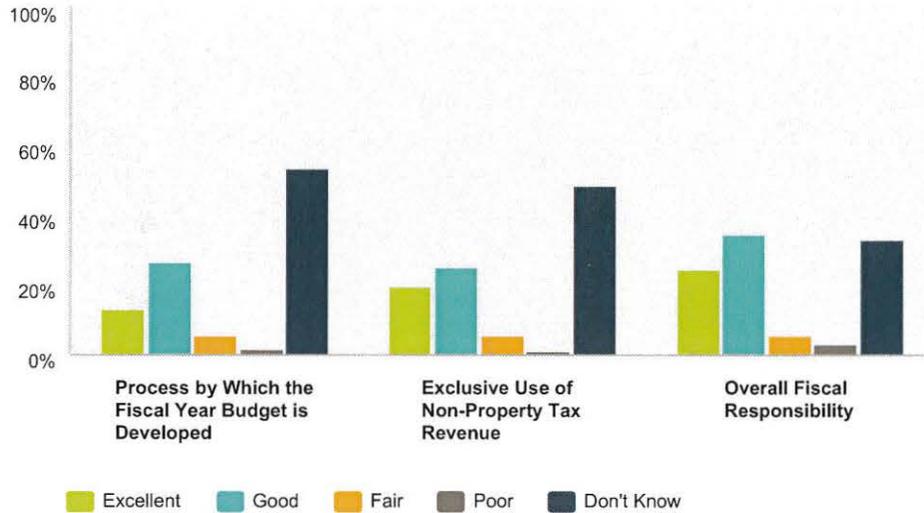
Answered: 219 Skipped: 43



Answer Choices	Responses	
Yes	79.91%	175
No	20.09%	44
Total		219

Q16 Please rate the quality of each of the following Financial Services in Deer Park:

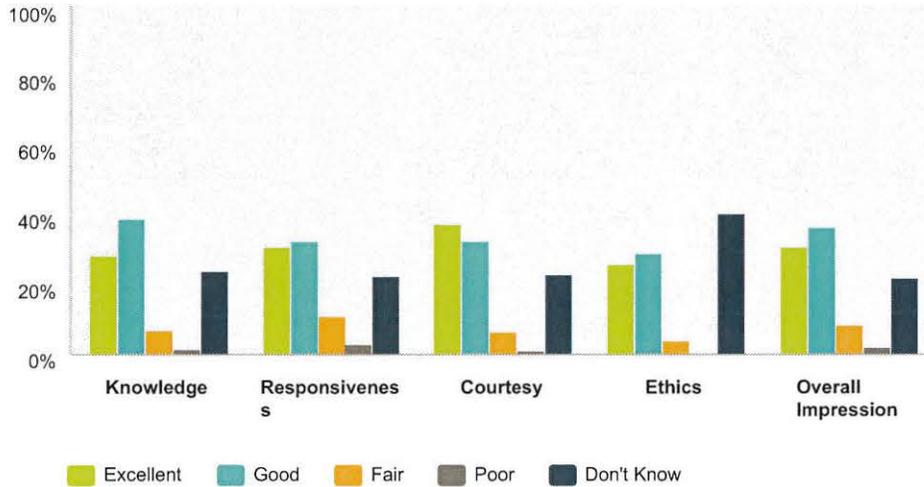
Answered: 251 Skipped: 11



	Excellent	Good	Fair	Poor	Don't Know	Total
Process by Which the Fiscal Year Budget is Developed	12.85% 32	26.51% 66	5.62% 14	1.61% 4	53.41% 133	249
Exclusive Use of Non-Property Tax Revenue	19.68% 49	24.90% 62	5.62% 14	1.20% 3	48.59% 121	249
Overall Fiscal Responsibility	24.70% 61	34.41% 85	5.26% 13	2.83% 7	32.79% 81	247

Q17 What was your impression of the employee(s) of the Village of Deer Park in your most recent contact? (Administrator, Assistant to the Administrator, Clerk, Treasurer, Permit Coordinator, and Administrative Assistant)

Answered: 240 Skipped: 22

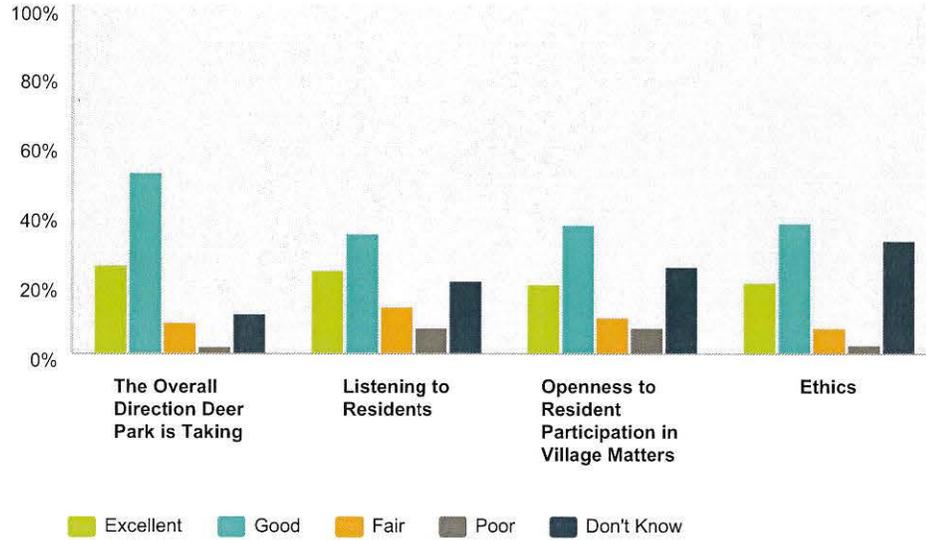


	Excellent	Good	Fair	Poor	Don't Know	Total
Knowledge	28.27% 67	39.24% 93	7.17% 17	1.27% 3	24.05% 57	237
Responsiveness	31.09% 74	32.35% 77	10.92% 26	2.94% 7	22.69% 54	238
Courtesy	37.55% 89	32.49% 77	6.33% 15	0.84% 2	22.78% 54	237
Ethics	25.85% 61	29.24% 69	3.81% 9	0.42% 1	40.68% 96	236
Overall Impression	30.77% 72	36.32% 85	8.55% 20	2.14% 5	22.22% 52	234

Deer Park Resident Survey 2014

Q18 Please rate the following categories as they relate to Deer Park's elected officials' performance:

Answered: 251 Skipped: 11

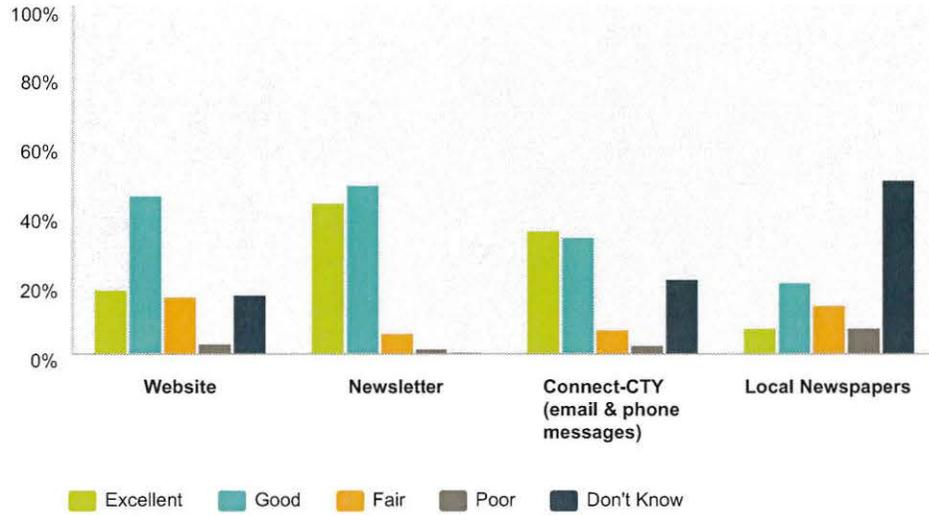


	Excellent	Good	Fair	Poor	Don't Know	Total
The Overall Direction Deer Park is Taking	25.50% 64	51.79% 130	9.16% 23	1.99% 5	11.55% 29	251
Listening to Residents	23.79% 59	34.27% 85	13.31% 33	7.66% 19	20.97% 52	248
Openness to Resident Participation in Village Matters	19.84% 49	37.25% 92	10.53% 26	7.29% 18	25.10% 62	247
Ethics	20.33% 50	37.40% 92	7.32% 18	2.44% 6	32.52% 80	246

Deer Park Resident Survey 2014

Q19 Please rate the following categories as they relate to Deer Park's Village communication:

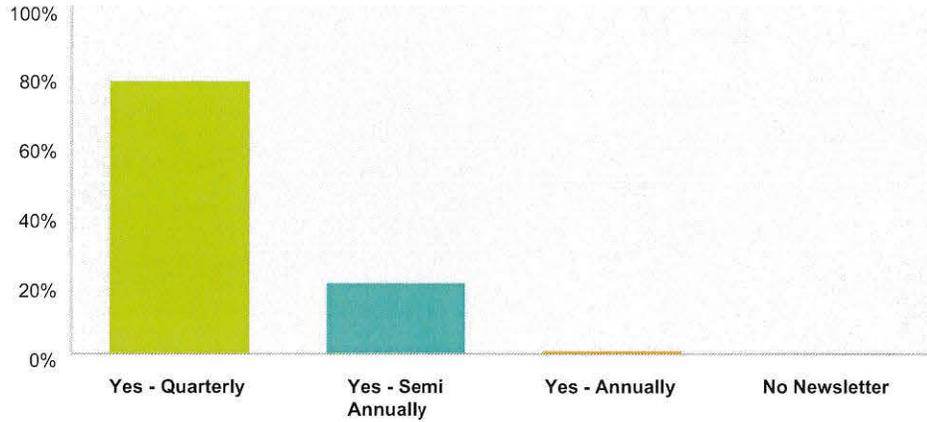
Answered: 253 Skipped: 9



	Excellent	Good	Fair	Poor	Don't Know	Total
Website	18.40% 46	45.60% 114	16.40% 41	2.80% 7	16.80% 42	250
Newsletter	43.65% 110	48.41% 122	5.95% 15	1.59% 4	0.40% 1	252
Connect-CTY (email & phone messages)	35.74% 89	33.73% 84	6.83% 17	2.41% 6	21.29% 53	249
Local Newspapers	7.72% 19	20.33% 50	14.23% 35	7.72% 19	50.00% 123	246

Q20 Would you like the Village of Deer Park to continue to produce a newsletter? If yes, what frequency?

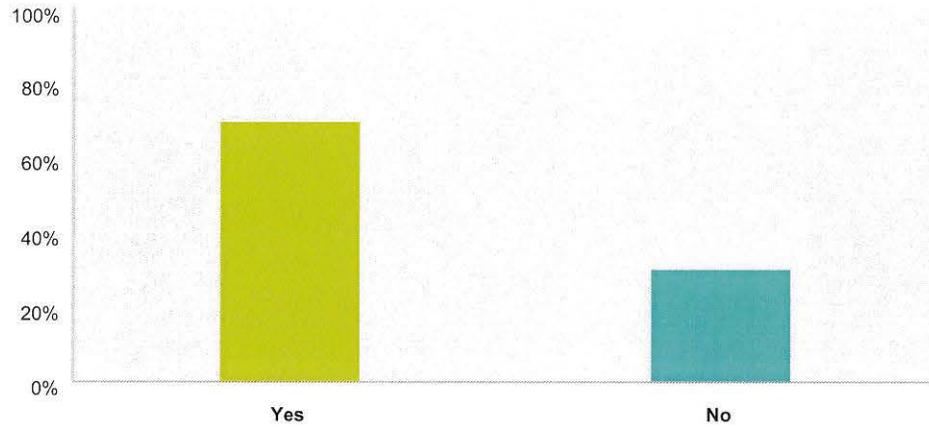
Answered: 253 Skipped: 9



Answer Choices	Responses	
Yes - Quarterly	78.26%	198
Yes - Semi Annually	20.55%	52
Yes - Annually	0.79%	2
No Newsletter	0.40%	1
Total		253

Q21 Do you access the Village of Deer Park website for information?

Answered: 250 Skipped: 12



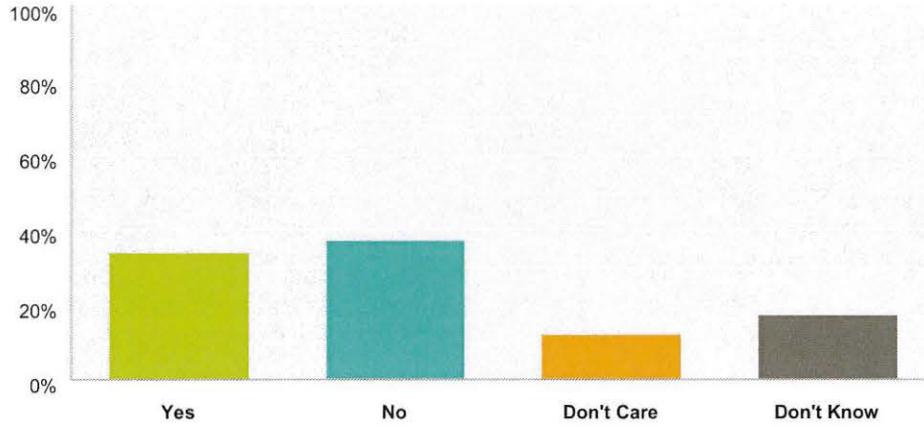
Answer Choices	Responses	
Yes	69.60%	174
No	30.40%	76
Total		250

Q22 The Village of Deer Park is currently updating the village website. What improvements would you make to the design of the website? And what would you like to see on the site?

Answered: 65 Skipped: 197

Q23 Would you be interested if the Board of Trustee Meetings were broadcast via live access TV?

Answered: 252 Skipped: 10

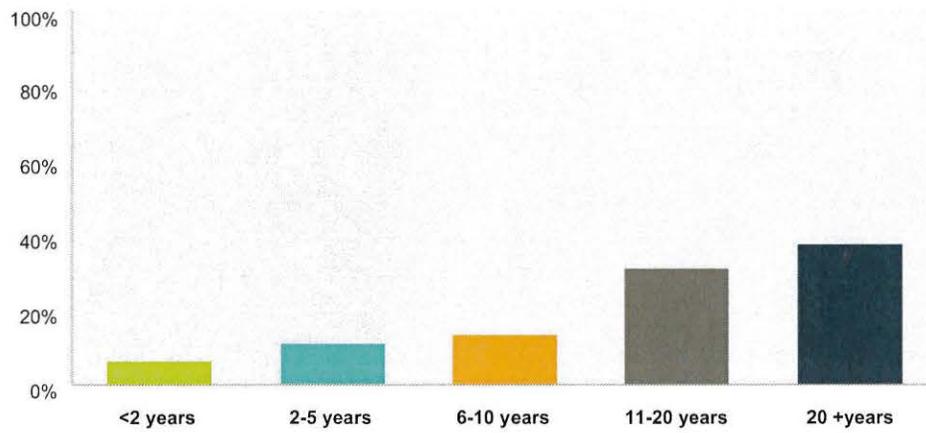


Answer Choices	Responses	
Yes	33.73%	85
No	37.30%	94
Don't Care	11.90%	30
Don't Know	17.06%	43
Total		252

Deer Park Resident Survey 2014

Q24 How many years have you lived in Deer Park?

Answered: 255 Skipped: 7

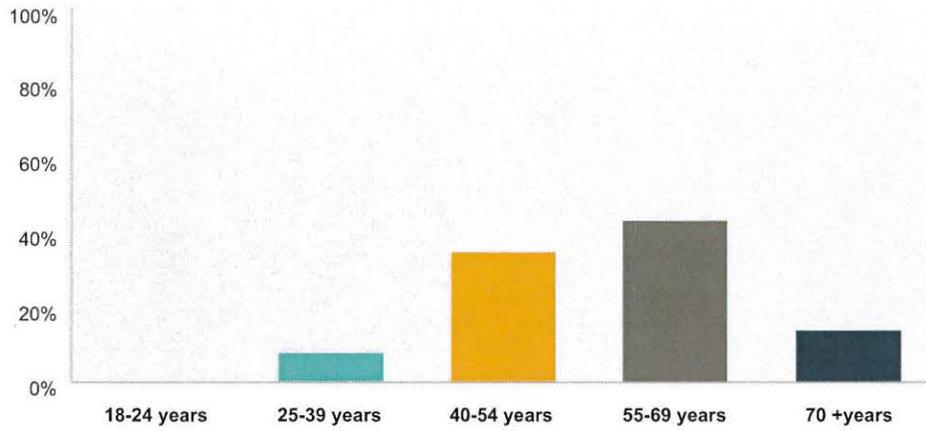


Answer Choices	Responses
<2 years	6.67% 17
2-5 years	10.98% 28
6-10 years	13.33% 34
11-20 years	31.37% 80
20+ years	37.65% 96
Total	255

Deer Park Resident Survey 2014

Q25 In which category is your age?

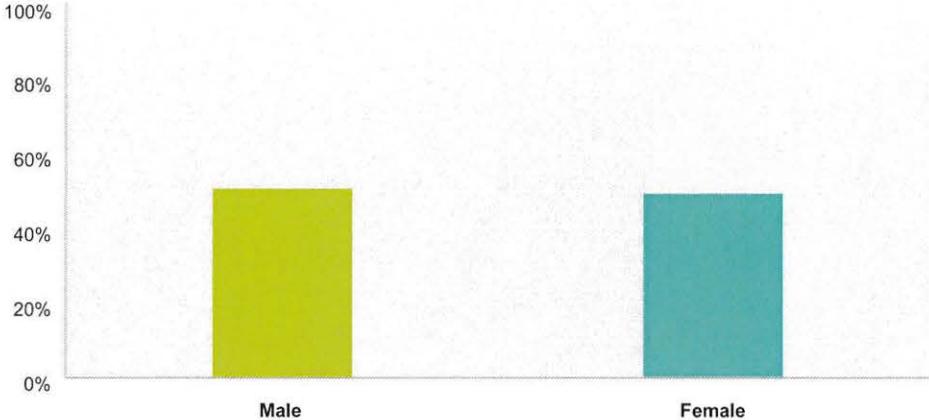
Answered: 254 Skipped: 8



Answer Choices	Responses
18-24 years	0.00% 0
25-39 years	7.87% 20
40-54 years	35.04% 89
55-69 years	43.31% 110
70 +years	13.78% 35
Total	254

Q26 What is your gender?

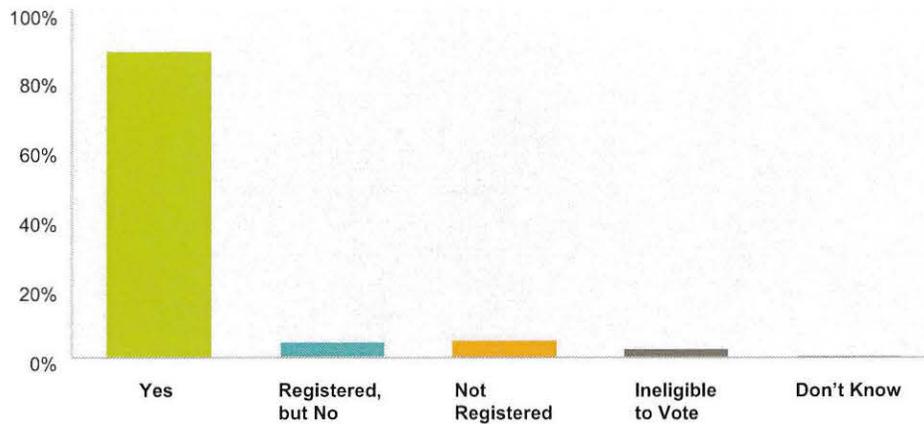
Answered: 245 Skipped: 17



Answer Choices	Responses	
Male	50.61%	124
Female	49.39%	121
Total		245

Q27 Did you vote in the last general election?

Answered: 251 Skipped: 11



Answer Choices	Responses	
Yes	88.05%	221
Registered, but No	4.38%	11
Not Registered	4.78%	12
Ineligible to Vote	2.39%	6
Don't Know	0.40%	1
Total		251