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For customer service or to add or change your service, call **Groot Industries** at: **847-734-6400**

To pay your invoice online please visit: **www.groot.com**



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VILLAGE OF DEER PARK RESIDENTIAL REFUSE, RECYCLING & YARD WASTE COLLECTION SERVICES

Residents have access to the following options:

Option 1-Unlimited Standard Refuse Service: Service includes collection of unlimited household garbage. Residents currently with 95 gallon carts will be automatically enrolled in this program. One bulk item (non-appliance) will be collected each week for no additional charge. Monthly rate \$24.93.

Option 2-Modified Volume Based Refuse Service: Deer Park residents will have the option to reduce their refuse cart from a 95 gallon to a smaller 65 gallon cart size. Each refuse can/bag or bulk item placed outside of the 65 gallon cart will require (1) one overage sticker. Each bulk item (non-appliance) placed out for collection will also require (1) overage sticker per item. Residents currently with 65 gallon carts will automatically be enrolled in this program. Monthly rate \$22.99, Overage sticker \$3.25*.

Landscape Waste: The landscape waste season takes place between April 1st and November 30th. Residents have the option to purchase landscape stickers to place on biodegradable landscape bags or sign up for the landscape subscription service. The program has expanded to include food scraps. The yard waste subscription is \$128.00 and the yard waste stickers are \$3.25 per sticker*.

Holidays Observed: New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Day. When a holiday occurs on Sunday, Monday or Tuesday, service will be delayed one day for the remainder of the holiday week.

*Stickers are universal and may be used for refuse & landscape waste. Stickers will be available at the Village office or by contacting Groot at 847-734-6400

**VILLAGE OF DEER PARK
RESIDENTIAL REFUSE, RECYCLING &
YARD WASTE COLLECTION SERVICES**

Included in the refuse program, the residents of Deer Park have access to the following options:

Refuse Service Change Out: Residents have the option of switching their refuse service to either modified volume based or unlimited standard service at any time, once per year. Please call Groot to make this change.

Senior Program: To receive the senior discount, residents must be 65 years or older and be the primary resident of a household. Service will include weekly collection for refuse and recycling. Seniors must be registered with the Village in order to be eligible for the senior garbage rate.

Carts: Homeowners can choose to rent additional refuse or recycle carts at \$2.50 per month.

Moving In or Out: New residents must call Groot to begin service. Individuals moving must call Groot to discontinue service and to avoid billing in your name after moving out. Please call 847-734-6400

Vacation: The vacation status billing waiver program is available to residents twice per year, each for up to two (2) months. Residents need to call Groot's billing department to request this waiver prior to the vacation status.

Appliances: White goods such as: refrigerators, freezers, ovens, washers, air conditioners, humidifiers, dehumidifiers, dryers, water heaters, water softeners, dishwashers, stoves, ranges, furnaces, etc. require a special pick-up and separate disposal is required by the state. Residents must call Groot at 847-734-6400 to obtain an estimate and schedule a pick-up in advance.

Christmas Trees: Christmas trees will be collected the first two weeks in January on your regularly scheduled pick-up day. Landscape stickers are not necessary for Christmas trees.

Collection Time: Refuse, recycling & landscape waste are required to be out at the curb by 6:00 a.m. each week.



Landscape Waste: Residents have two options for yard waste disposal. The landscape waste season takes place between April 1st and November 30th.

Option 1: Landscape Waste Stickers: Residents who have limited volumes of landscape may purchase a sticker and place the pre-paid sticker on each bio-degradable landscape bag only. Stickers will be available at the Village office or by contracting Groot at 847-734-6400. The 2026 sticker price is \$3.25 per sticker.

Option 2: Landscape Waste Subscription Service: Residents who generate higher volumes of landscape will have the option to register for the subscription program. The subscription program includes one (1) 95-gallon cart designated for landscape only. Residents can place additional landscape in biodegradable paper bags next to the cart at the curb for collection. Plastic or metal cans are not permitted. Tree limbs, branches or brush must be cut to no more than 4 feet in length, bundled no greater than 1 foot in diameter and not to exceed 45 pounds each. Residents must call Groot and subscribe for an annual fee of \$128.00 for 2026. Subscription rate is not prorated if ordered after April 1st.

Food Scraps: The program has now expanded to include food scraps. During the yard waste collection season, residents may now place food waste into the yard waste material. Do not place paper goods or non-perishable waste into the yard waste.

Bulk & Oversized Item Disposal: Unlimited standard refuse service includes collection of one (1) bulk item (non appliance or oversized/overweight items) per week at no additional cost. For additional bulk items, residents should call Groot to schedule a pick-up and make payment arrangements. Modified volume service requires (1) overage sticker for each bulk item.

Bulk items include: boxes, barrels, crates, furniture, and similar items that do not fit into a proper container and can be collected/lifted by one driver without assistance. Exceptions include items which are banned from direct disposal into a landfill.

Oversized and overweight items are any single large or extra heavy item that requires us to schedule a special pick-up for an additional fee. An example of an oversized item is a piano or any item that requires two people to lift.

Recycling Cart Exchange Program: Deer Park Residents may call Groot to have their existing 65 gallon recycling cart exchanged for a larger 95 gallon cart. This will be provided one time per year at no cost.

Recycling: *The Village encourages its residents to participate in the recycling program as Groot provides a rebate to Deer Park. Current rebate monies have been used to purchase benches made of recyclable material in the Village parks. A complete list of recyclable items can be obtained at www.groot.com or www.recyclefirsttrashlast.org.*



Recycling Items: A brief description of recyclables includes: office/printer paper, newspaper, magazines, junk mail, telephone books, cereal boxes, pasta boxes, clothing or tissue boxes, ferrous metals, such as tin, aluminum, glass bottles or jars, plastic food and beverage containers marked with #1 to #5 & #7, aseptic milk, vegetable oil bottles, water and juice bottles.

Recycling Preparation: All materials may be mixed together, paper may be placed in paper bags, flatten all corrugated cardboard boxes, remove any non-paper packing material, and rinse all recyclables free of food residue.

Construction Demolition Debris: All material must be cut to no more than 4 feet in length and no larger than 2 feet in diameter. All debris must be bagged or bundled not exceeding 45 pounds. Residents need to call Groot to obtain a price quote and to schedule a pick-up, 847-734-6400

E-waste: Certain items are prohibited from being disposed of in landfills. Groot will collect, at the curb, up to 6 electronic items for \$30.00. Contact Groot at 847-734-6400 to schedule a curbside collection.

**E-Waste Materials Are Defined By Illinois Law
As Follows:**

- Computers & Monitors
- Video Game Consoles
- Electronic Mice
- Printers
- Scanners
- Televisions
- Converter Boxes
- Electronic Keyboards
- Cable Receivers
- Fax Machines
- Small Scale Servers
- Satellite Receivers
- VCR's
- DVD Players
- DVR Recorders
- Digital Music Players

